

# We need your opinion

## ***Housing Matters***

### satisfaction survey



☞ See page 4 of *Housing Matters*

We would like to know what you think about our magazine. Your answers will be used to improve the quality of future magazines and how you receive your copy. Please send us your reply.

1. The length of the magazine is: *Select one*

- Too long    About right    Too short    No opinion

2. Overall, the magazines looks: *Select one*

- Very good    Neither good nor poor    Fairly poor

3. The information given in the magazine is: *Select one*

- Very easy to understand    Neither easy nor difficult to understand    Very difficult to understand

4. The articles are: *Select one*

- Very interesting    Neither interesting nor boring    Fairly boring

5. What subjects do you find most interesting?

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6. How would you prefer to receive your copy of the *Housing Matters* magazines?

*You can select more than one*

- Post    Email    Via the council's website

If you are visually impaired, you can also choose from these options:

- Audio CD by post    Large print by post

*If you have selected 'audio CD' or 'large print', please tell us your name and address on question 18 on the next page, so we can add your details to our mailing list*

Why would you prefer *Housing Matters* in the way you have selected?

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7. Do you know how to use a computer? *Select one*

- Yes    No



8. If we move to a digital copy of the magazine, would you still want to receive a paper copy? *Select one*

- Yes  No

Please tell us why:

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9. Why do you read the magazine? *You can select more than one*

- For the viewpoints from other tenants  Exhibits and what's on  Council information  Other

If 'other' please tell us why:

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10. How long do you save a copy of the magazine? *Select one*

- I put it in recycling it as soon as I have read it  I never get rid of them  I pass it on to someone else

Please tell us why:

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11. How important is it to you that tenants help produce the magazine? *Select one*

- Very important  Not important

Please tell us why:

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12. What age group are you in? *Select one*  Up to 18  19 to 35  36 to 55  56 to 75  76+

13. Do you take part in the competitions? *Select one*  Yes  No

14. Do you use the Tenant Participation Facebook page? *Select one*  Yes  No

15. Name of town or village where you live: .....

16. What would you like to be included in future magazine articles, or do you have any additional comments to make?

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17. Would you like to be involved in future editions of the magazine? *Select one*  Yes  No

If you would like to be involved, or would like to request an audio CD or large print format because you have a visual impairment, please give us your details.

Name: .....

Address: .....

Phone: ..... Email: .....

**Returning this survey to us**

Please use the supplied pre-paid envelope, or send to:  
Tenant Participation, East Devon District Council,  
Knowle, Sidmouth, EX10 8HL

