

## Appendix J – Regulation 14 consultees

### Non-statutory consultees – community organisations, businesses

#### Letter to consultees



## OTTERY ST MARY TOWN COUNCIL

Council Offices, The Old Convent,  
8 Broad Street, Ottery St Mary,  
Devon EX11 1BZ  
Telephone: 01404 812252

**Mrs Chris McIntyre Town Clerk**

17<sup>th</sup> May 2017

Dear Sir/Madam

#### **Parishes of Ottery St Mary and West Hill Neighbourhood Plan Pre-Submission Consultation Draft – Regulation 14 of the Neighbourhood Planning (General) Regulations 2012**

Ottery St Mary Town Council, West Hill Parish Council and the Neighbourhood Plan Working Group have prepared the Neighbourhood Plan for the parishes of Ottery St Mary and West Hill, in close consultation and engagement with the local community.

The Plan has now reached the stage where formal 'Regulation 14' consultation is being undertaken with a wide range of statutory authorities, as well as further consultation with the public and local community.

A copy of the Draft Plan is on the website [www.otterystmary-tc.gov.uk](http://www.otterystmary-tc.gov.uk) under the Neighbourhood Plan tab.

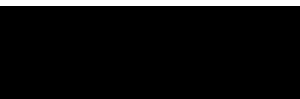
Alternatively, copies of the Draft Plan can be viewed throughout the Consultation period at:

- Ottery St Mary Town Council Offices by appointment (01404 812252) or email [admin@otterystmary-tc.gov.uk](mailto:admin@otterystmary-tc.gov.uk)
- West Hill Village Hall in reception, or by contacting Margaret Hall (01404 813470) or Jo Talbot (01404 814232) or email [westhillpc@yahoo.com](mailto:westhillpc@yahoo.com)
- Tipton St John by contacting Geoff Pratt (01404 814106) or email [gs.pratt@btinternet.com](mailto:gs.pratt@btinternet.com)
- Wiggaton by contacting Geoff Pratt as above
- Alfigton Stores & Service Station during normal opening hours

The pre-submission consultation period runs for 6 weeks starting on Friday 19<sup>th</sup> May. We would therefore be pleased to receive your comments by Friday 30<sup>th</sup> June 2017. A proforma response form is attached.

Representations can either be sent by email to: [np@otterystmary-tc.gov.uk](mailto:np@otterystmary-tc.gov.uk) or by mail to:  
Ottery St Mary Town Council,  
Council Offices, The Old Convent, 8 Broad Street,  
Ottery St Mary EX11 1BZ

Yours faithfully



**Mrs Christine McIntyre  
Town Clerk**

On behalf of Jo Talbot  
Chair, Neighbourhood Plan Working Group

The following community organisations and businesses were consulted:

Adult Education (Ottery)	Abbotts DIY	Aviationengtech
Alansway Body Repairs	A Taverner Oil Fired Plumbing	Shaw Dog grooming
Boots Pharmacy	Brainwave charity shop	Browns Motor Cycles
Budget Posters	C & L Aquatics	Cadhay House
Cameras Underwater	Carpets Collect	Charcoal Grill
China Chef	Christine Ashby Solicitors	Christopher Piper Wines
Coleridge Meidcal Centre	Coles (clothing shop)	McCull's Yonder Street
Country Farm Butchers	Countryside Garden Services	Crusty Cob Bakery
Curious Otter Bookshop	Cutting Edge hairdresser	OSM Dental Practice
Devon Violet Nursery	Dilly's Florist	EMandF
Easterbrook Eaton Accountant	East Hill Fayre (food)	Escot Country Park
Every's Solicitors	Frockalicious	Gardencare
Georgian House	Gilbert Stephens Solicitors	Grandisson Fireplaces
Ticky-Boo Coffee shop	Good as New	Nikki Gosney Lettings
Hall & Scott Estate Agents	Hind Street Gallery	Horseshoe Taxis
Hospiscare	Jeans Salon Hairdresser	Hostcomm
Otter Accountants	Joshua's Harvest Store	K & M Butchers
Kebab Shop	Kings Arms (pub)	Kirkness & Co Accountant
Lamb & Flag (pub)	Leah Marcs Hairdresser	Lloyds Bank
London Inn	Luxury Foot Therapy	Mazzard Farm (holiday homes)
Northwold Properties Lettings	Otter Minis (garage)	Otter Nurseries
Otter Produce	Ottery Auction Rooms	Ottery Financial Services
Ottery Foot Clinic	Ottery Help Scheme	Ottery Library
Ottery Office & Computer	Ottery St Mary Church	Ottery St Mary Post Office
Ottery Travel	Ottery Veterinary Clinic	Ottery Wishes (cards & gifts)
Outside Advice Consultants	Papadom Restaurant	Paul Ashby-Crane & Son
Pearsons Newsagents	Perkins Pet & Country Store	The Pine Store
Poppy's Restaurant	Pullen & Symes Optician	Redferns Estate Agents
Riverside Motors	Recycling in Ottery	Roberts Hardware
Rosey's Chippy	K.J.Tooze Window cleaner	Rusty Pig Restaurant
Sainsbury's supermarket	Sal's BayTree Café	Samosa Lady Café
Seasons Tea Rooms	Shell Garage	Sloane Walker Ltd Accountant
Silver Street Tattoos	SomethingOld2SomethingNew	Star of India Restaurant
The Barber Shop	Co-operative Pharmacy	The Gallery at Hind St Ltd
The Priory (care home)	The Sewing Room	Thomas & Gentry
Tumbling Weir Hotel	Wall Art	You & Me Hairdresser
Devon Tiles & Bathrooms	Beacon Garage	Bebbington Steps Ltd
Chunk of Devon	Pinebrush Colourman	Devon Cakes Ltd
Broom Plance Ltd	OSM Community Theatre	Coleridge Pre-School Group
1 <sup>st</sup> OSM Scout Group	OSM Heritage Society	Rotary Club of OSM
Sustainable Ottery	OSM Tennis Club	Ottery Cricket Hockey Club
OSM Bowling Club	The Grandisson Archers	Vision - OM
OSM Football Club	OSM Twinning Association	OSM Bridge Club
OSM WI	OSMNationalWomen'sRegister	Colin Tooze Sports Centre
OSM Petanque Club	Ottery Tangent Club	OSM Silver Band
Ottery & District Skate & BMX	Otter Park Residents Assocn	OSM Chamber of Commerce
Ottery & District Men's Forum	Tipton St John Residents Assoc	Tipton St John Community Hall
TSJ Playing Field Association	Tipton Times	TSJ Primary School

Church St John the Evangelist	Tipton Stores	Golden Lion Inn
Tipton Garage	Angela Court Nursing Home	Baters Removals
Tipton Roller Mills	Stonehill Quarry Business Park	Lancercombe Farm
Woods Farm DonkeySanctuary	Hayne Barton Farm	Lower Coombe Farm
Higher Coombe Farm	Halls Farm	O Jays Farm
Wild Green Farm	Bishops Court Farm	The Shute Farm
Fluxton Farm	Fluxton Farm B&B	Lower Cotley Farm
Lower Cotley Farm	Higher Cotley Farm	Sandgate Developments
West Hill Primary School	West Hill Pre-School	West Hill Garage
McColl's (West Hill)	West One Hair Design	Luis Torres Design Consultancy
Hartwood Treework	Cuckoo Down Farm Yurts	CSW Groundworks
Taylor Catering Foods	SSER Ltd	West Hill Computer Services
Woodland Studio Pilates	Serenity Living	West Hill Dental Centre
West Hill Garden Services	Royal British Legion	St Michael's Church
West Hill Village Hall	Badminton Feathers	Badminton
WH Bridge Club	WH Garden Club	Short Mat Bowls
West Hill Wasps	West Hill Women's Group	

Community Consultee responses (community organisations, local businesses & residents of the parishes)

Ref	Name	Comment	Response / Action
C1	L. Ling	<p><b>NP24</b> Object to reducing on-street parking. Shops will lose customers if street parking reduced or restricted.</p> <p><b>NP27 Housing</b> – 5 houses in Mushroom farm. Paths to be built first or money put into an escrow account by the builder before the first brick built. Where would the play park be as there are no paths linking the village to the church, too dangerous for buggies to access play park. Small equipped play park should be a good size and a slide should be larger to cater for older children with a skate park too.</p>	<p>Aim of NP24 is not to reduce parking per se, but to improve accessibility and reduce traffic congestion.</p> <p>It is unlikely that anything bigger than a small play park could be provided as part of a planning application for this site.</p>
C2	J E Akers	<p><b>NP12.</b> It would be helpful if “Qualifying People” is defined and future “sale period” defined</p> <p><b>NP27</b> Strongly support</p>	Policy NP12 has been deleted
C3	Simon Pedrazzini	<p><b>Objective 1.</b> Support green wedges but they appear to vague. West Hill wedges should extend to the Otter in the east and to existing green area in the south.</p> <p><b>Objective 4.</b> Need attention to route through West Hill. Having pedestrians walking down the village street is a 1930s dream. There are pavements along much of the 20mph limited area, but at the western end of the village there is a dangerous lack of pedestrian route. Additionally the “speed humps” do not make anything safer and are even sited where pedestrians are forced onto the road – a major hazard.</p> <p>Objective 10. Ottery car parking needs more attention. A shopping area of growing development and for rural areas where cars are to be used to the future. If the street width allows continue to allow</p>	<p>Green wedges are not considered appropriate. Policy NP4 Settlement Containment addresses this issue.</p> <p>Noted. To be addressed in Project 12.</p> <p>Noted. To be addressed by NP24 &amp; Project 11.</p>

		<p>limited timed street parking, but the central Sainsbury's car park is already inadequate for shoppers.</p> <p><b>Paras 6.9-6.13</b> infill/backland development. Agree. Many issues mentioned have sadly been allowed to date</p> <p><b>Paras 10.3-10.5 West Hill Design.</b> Agree. Many issues mentioned have sadly been allowed to date.</p> <p><b>10.6 Accessible West Hill.</b> Don't ignore the West Hill Road. Very busy with traffic including too many HGVs and others apparently unaffected by the ineffective speed humps. Western end is ignored. Unsafe to walk eastward from here. Verges are not cut and part runs through a narrow gorge.</p> <p><b>Appendix 6.</b> Drainage, specifically E1 &amp; E3. West Hill Road at the western end is non-compliant already. Inadequate access to drainage means water from the length of this road flows naturally to the lowest point where one drain access point to the surface/foul main becomes overwhelmed and surface water runs onto private residential land.</p>	<p>Noted.</p> <p>Noted.</p> <p>Noted. To be addressed in Project 12.</p> <p>Noted.</p>
C4	Christopher Hall	<p><b>P53.</b> The last line under West Hill School is incomplete, It says "At West Hill Primary School.." and then nothing follows on the next page.</p> <p><b>P77.</b> I accept what is said about trees but the entire paragraph is backward looking and is concerned only with documentation and preservation.</p> <p>Many trees in West Hill, particularly the numerous Scots Pines and large beech trees, are coming to the end of their useful life. It is critical that if the character of West Hill is to be maintained, the public is educated a) that trees have finite lives, b) that they need to be felled at the end of their lives, and c) an effort needs to be made</p>	<p>This refers to a new Pre-School being provided at the West Hill Primary School site. Amend wording to clarify.</p> <p>Agree. Amend wording of Project 14 &amp; add supporting text.</p>

		<p>BEFORE this point to plant replacement trees. In other words, this policy needs to be forward looking too.</p> <p>Lastly there are commercial stands of trees in that area and it needs to be pointed out that they are a crop and felling is necessary and acceptable. There are adequate provisions in the licences for replanting and public outcry is both unnecessary and unhelpful.</p>	
C5	Eileen Perkins	<p><b>Objective 18.</b> The village needs facilities to include a café/shop. The present shop has space for this since closure of the P.Office. McColl's are willing; a young man at West Hill agreed to run it but the owner refuses to answer any correspondence. Older folk, young mums and all the workers in West Hill need a place to meet and have a meal/coffee. I tried very hard to bring this facility to West Hill and feel quite frustrated by the present situation there. (The car park area is a mess and a dead tree by the entrance needs removing before it falls!)</p> <p><b>Page 76.</b> Parish Paths. Propose a new footpath. Now we have retirement homes at Eastfield I should like to see a new footpath from the back of homes through to Bendarroch Road via Windmill Lane for the main bus route to be accessible for the older people.</p> <p><b>Page 76.</b> I support a footpath/cycle way between West Hill and Ottery St Mary. This is a dangerous section of road and a cycle way is long overdue.</p> <p><b>Page 77.</b> Support increasing awareness of importance of trees in West Hill. Including maintenance and new planting suitability. A survey of special trees and important hedgerow trees is being undertaken at present throughout West Hill. At present too many mature but healthy trees are being removed by developers / landowner before application goes in. Replanting should be insisted upon where this has been known to have been done or a large fine given to deter further removal of important trees in the future.</p>	<p>Support for facilities in villages is provided in NP17.</p> <p>Detailed involvement in the issues is outside the remit of a Neighbourhood Plan.</p> <p>Noted. Will be considered with Project 12.</p> <p>Noted.</p> <p>Noted.</p>

		Some TPO'd trees are being removed or ring-barked before application for development, thus making the site look suitable for building. These applications should be refused.	Noted.
C6	Alan Cook	<p><b>West Hill.</b> Note that poor planning by EDDC failed to identify or protect key views &amp; open spaces within West Hill. Church land was given residential planning permission when it was left specifically for communal use &amp; was used for that purpose in 1977 Jubilee celebrations &amp; for football.</p> <p>Development of the land opposite shop &amp; in Ford Lane removed a green lung and key characteristic of the village. All others must be protected.</p> <p>I support the suggestion of a sports field off Ash Hill Road &amp; feel that this should extend to the backs of houses in Higher Broad Oak.</p> <p>Although not part of this consultation, I feel that BUAB should have remained in its original position (from 1978 onwards). Many house have been built but this proposal will stifle any development and it will put unnecessary pressure on the central part of the village to become more dense and to lose its character.</p> <p>I support tree comments fully &amp; trust that the Tree Report being produced will be adopted as an Appendix to this Neighbourhood Plan and Village Statement.</p>	<p>Noted. Open Green Spaces and Valued Views are identified within West Hill for protection in the future.</p> <p>Noted</p> <p>Noted</p>
C7	Ruth Prince	I would like to thank and applaud all those who have given precious time and thought to the consultation draft of a "Neighbourhood Plan for the parishes of Ottery St Mary and West Hill". The presentation is excellent as well as the content. Well done and thank you.	Noted
C8	Margaret Hall	<b>Page 61. Paras 8.5a,8.5b,8.5c.</b> These paragraphs could be supported by a new Policy "Redundant Buildings in Ottery St Mary" unless you consider that Strategy 32 of the EDLP provides sufficient protection.	New Policy NP18: Redundant Buildings in Ottery St Mary inserted.

		<p>However Strategy 32 doesn't really cover buildings that are already redundant, such as the Old Fire Station.</p> <p>There is no specific support for a redundant buildings policy in the NPPF. A policy would be consistent with NPPF principles of building a strong, competitive economy and ensuring the vitality of town centres.</p> <p><b>Policy NP21.</b> The policy is over-permissive in supporting homeworking facilities. There needs to be more qualification to avoid nuisance to neighbours.</p> <p>Re-write first paragraph as follows:  "Proposals for development to provide appropriate home-working facilities will be supported, including the provision of new live-work units in existing settlements and the conversion of existing buildings into live-work units, providing there are no adverse effects on the amenity of neighbours.</p> Proposals for development to provide an additional room/study to facilitate home office working will be supported." <p><b>Project 14.</b> Add a more positive forward-looking statement about planting and replanting trees to enhance future amenity value.  Project 14 needs some supporting text.</p>	<p>Policy NP21 re-written</p> <p>Project 14 amended. Supporting text added</p>
C9	Richard Lethbridge	<p><b>NP23 (P71)</b> Support.</p> <p><b>NP24 (P72)</b> Support</p> <p><b>Page 61</b> Support</p> <p>Several photos also submitted of various areas in The College.</p> <p>I have only been resident in this delightful town for a relatively short time but a weekly visitor now for the previous 9 years. If I may be considered part of the community I would like to add my small contribution. I shall restrict this to the particular area I have become very familiar with and hope my comments and observations will be considered constructive.</p>	<p>Noted.</p> <p>Photographs to be passed on to Heritage Action &amp; Town Centre Action Groups.</p>



		<p>Living directly opposite the wonderful church of St Mary I feel myself very fortunate indeed, I can see the parishioners going to and fro also the visitors who come quite rightly to appreciate this diamond in the crown of Ottery, as well as those wishing to get close to the birthplace and home during his formative years of Samuel Taylor Coleridge.</p> <p>I support without question the need to retain, preserve and show off the heritage of the town. Visitors want to know that we, the inhabitants, appreciate this heritage by preserving as much as possible and presenting it in a way that shows it off to its best. My particular area with which I am familiar on a daily basis now is The College. A very old and attractive road with ancient high stone walls on either side, a stream which runs down one side and a pavement on the other which from my own observation has been built using pebbles. A blue plaque on the stone wall shows the birthplace of Samuel Taylor Coleridge.</p> <p>I understand there is reference to Samuel playing as a child floating paper boats along the stream. Sadly today you might not even notice a stream with the amount of weeds that grow there. Despite the valiant efforts of some church helpers to clear it once already this year, it is again disappearing under more weeds, no visitor would appreciate the stream of its significance I'm sure.</p> <p><b>Comment:</b> Please let there be regular maintenance /control of the weeds, enhance its appearance and maybe add a notice making reference to the stream and Samuel.</p> <p>The stone walls at least are clean and tidy and well maintained (I am responsible for one long section) but the pavement! Is it a pavement or extra parking area? Most days of the week it is not visible or possible to walk along its length, weeds and grass grow all along and</p>	<p>Noted.</p>
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		<p>unique pebble pavement (surely this is listed?) all but invisible under vegetation and parked cars.</p> <p><b>Comment:</b> Please let there be regular maintenance / control of the weeds, show off this wonderful pavement, repair it where various utility companies have dug trenches and preferably stop cars parking on it.</p> <p>Yes parked cars, no restrictions, so let's park there all day. If it is a large vehicle and they don't park on the pavement other vehicles are obstructed (a very particular worry is access by emergency vehicles. Also many delivery lorries just can't get down the road) there is then so little pavement left it is not usable by pedestrians, let alone wheelchairs. So why let cars park in this heritage road at all? I have seen tourists having (at least trying) to have their picture taken in front of the blue plaque, they have to be lucky to be able to do this without sitting on a car bonnet!</p> <p><b>Comment:</b> Surely no parking along here, except for those few residents who live in The College and have no off street parking would help show off this heritage road to the pride of the town and appreciation of tourists.</p> <p>I attach a few photos to illustrate the above.</p> <p>Thank you for the opportunity to comment, I would love to be constructive in other areas but don't yet feel I have sufficient local knowledge just yet.</p> <p><b>Comment:</b> I do note the idea of a pathway between Otter Nurseries and the town, that would be great, but how about making it a cycle track as well? Might even be able to get extra funding for that! (For cyclists and car drivers it would be a good solution, both curse each other!)</p>	<p>Noted.</p> <p>Noted.</p> <p>Noted.</p>
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C10	J Leonard	<p><b>NP19. Western Gateway</b> – Over 20 years I have been very concerned about the lack of screening to Finnemore. It is an eyesore to visitors.</p> <p><b>NP10. Cycle route Feniton to Sidmouth.</b> Very keen on this.</p>	Noted.
C11	Gill Spence	<p><b>Objectives 15-17.</b> Wish to encourage Tourists – Support. Parking is crucial. Where will it go? Ridgeway / Ridgeway Gardens becoming overrun with parked cars.</p> <p><b>NP9. Support.</b> Also need regular daily local bus service.</p> <p>NP13. Affordable housing . Never seems to happen. Why?</p> <p><b>Project 8.</b> Promoting Tourism. Support a new TIC. Small space/table in Library not fit for purpose.</p>	Noted.
C12	Joanna Davies	<p><b>Project 7 (Western Gateway)</b> Support. Possibly tree planting e.g. oaks for the future.</p> <p><b>Project 5 (Developing sports and play facilities).</b> Support. A swimming pool would be wonderful.</p> <p><b>Project 8 (Promoting tourism).</b> Support</p> <p><b>Project 11 (Parking Solutions)</b> Support. Yellow lines end of Claremont Field and upheld outside chip shop for emergency vehicles.</p>	Noted.
C13	Geoff Pratt	<p><b>Page 88.</b> Plan of Barton Orchard incorrect – part is recreational and should be identified as open green space</p>	<p>Plan amended.</p> <p>Further Open Green Space added to list &amp; proforma completed.</p>
C14	S-M Neville	<p><b>Para 6.33, Appendix 4.23</b> Traffic in Wiggaton – speed – 20mph in village, weight &amp; size reduction on vehicles.</p> <p><b>Chapter 9.</b> Ottery – cobble Broad Street to slow traffic &amp; make more pedestrian friendly. Mill Street – attract businesses &amp; customers.</p> <p>General – Vision – too woolly!</p>	<p>Noted. Project 1 is relevant.</p> <p>To be passed to Town Action Group</p>
C15	Tim Jardine-Brown	<p><b>7.</b> Preservation of existing farmland &amp; natural spaces. NB Land between Gerway Lane, Ottery &amp; Knightstone, Wiggaton</p>	Noted

		<p><b>Para 6.23, Appendix 4.23:</b> Limit speed of traffic through Wiggaton to 15 mph + limitation on weight of vehicles.</p> <p><b>Chapter 9.</b> Preserve and indeed enhance “Conservation Area” and encourage local businesses. Enhance Broadband</p>	
C16	John White	<p><b>Para 6.33.</b> This section is Ottery &amp; Alfington-centric. There should be a mention of the Sidmouth Road as it passes through Wiggaton – 2 “pinch points”. The reference in Appendix 4 ref 23 &amp; 24 should follow on from a mention in the main list on p.38. The increased traffic to and from Sidmouth created by the new housing developments is itself an issue – not least of speed (speed restriction?). The other major issue is a lot of coaches &amp; HGVs causing significant tail-backs as they attempt to pass the pinch points. Solution – weight restriction.</p> <p><b>Para 8.9</b> Needs to be a ref to the “Ark Pottery” in Wiggaton as it is “Brown Signed”</p> <p><b>Para 9.14</b> Support of OSM bus stops away from the Square in order to ease traffic flow. Propose restriction on time for deliveries in the town – ease traffic flow.</p>	<p>Agreed. Para 6.33 to be amended</p> <p>Para 8.9 to be amended.</p> <p>Noted. Passed to Town Action Group</p>
C17	Barbara White	<p><b>Para 6.33</b> Traffic through Wiggaton. Too much, too fast, too big.</p> <p><b>Chapter 9.</b> Appearance of shops. To attract more visitors and locals to shop. Facelift needed on shop fronts. More Pedestrian friendly.</p>	Noted
C18	Ursula Shaw	<p><b>Para 6.33 &amp; Appendix 4.23</b> Traffic in Wiggaton. Need for weight &amp; speed restriction.</p> <p><b>Page 25.</b> Housing Development. Support current green wedge between Ottery &amp; Wiggaton Gerway Lane south</p>	<p>Noted.</p> <p>Green wedge policies not supported by EDDC.</p>
C19	Jim Moon	<p><b>7.</b> No more housing as there is a lack of infrastructure. Retention of green wedge between Ottery &amp; Wiggaton, area of great beauty.</p> <p><b>Para 6.33 &amp; Appendix 4.23</b> Restriction on size of vehicles travelling through Wiggaton. Concerns over safety and damage to property.</p>	Noted.

C20	Tim Miles	<p><b>Para 6.33 &amp; Appendix 4.23</b> Through traffic in Wiggaton should be regulated in terms of weight &amp; speed. The situation is worsening as HGV's thunder through in conflict with the increasing number of cars.</p> <p><b>7.</b> Support. Essential to keep the <b>current</b> area of farmland between Ottery &amp; Wiggaton</p>	Noted.
C21	David Morris	<p><b>Para 6.33 &amp; Appendix 4.23</b> The traffic passing through Wiggaton should be further limited in terms of speed and weight. The 2 pinch points are regularly the cause of impasses as well as sudden braking owing to meeting oncoming traffic.</p> <p><b>7.</b> Important to retain the current area of natural beauty between Ottery &amp; Wiggaton.</p>	<p>Noted.</p> <p>AONB does not extend to this area</p>
C22	Bill & Valerie Cummins	<p><b>Chapter 6. Protecting Countryside.</b> Totally agree. No new development in Countryside.</p> <p><b>NP24 (Car Parking)</b> Linked to Economy Objectives 11-14. Agree to attract more people to Ottery. Possible Park &amp; Ride Plus incentive to Business, e.g. lower business rates.</p> <p>Environment (Objectives 1-5). Traffic. 20 mph on some local roads, especially through Wiggaton. Use of warning signs.</p>	Noted.
C23	Peter Keith	<b>West Hill.</b> Improvement of exit from West Hill Road to B3180	Noted
C24	Catriona Murray	<p><b>Hospital Closure</b> – object. Where is everyone going to go?</p> <p><b>Traffic Calming.</b> Speeds need to be down to 20 mph on Bendarroch Road with speed bumps.</p> <p><b>Footpaths.</b> Landowners need to be valued &amp; NOT used.</p>	Noted
C25	Richard Bonnie	<p><b>West Hill Project 12.</b> Safe cycle and pedestrian provision between West Hill &amp; OSM town is urgently needed.</p> <p><b>West Hill Residential Development.</b> The current rate of development and planning approvals is threatening the character of the village.</p>	Noted

C26	D. Ling	<p><b>Policy NP24.</b> Any restriction to on street parking could impact on trading in Ottery town</p> <p><b>Policy NP27</b> Small Play park should be defined – how small is small? How many items of equipment? Older children must be included.</p> <p><b>Policy NP17</b> Any new school should provide a school bus service AM/PM to reduce impact of vehicles.</p> <p><b>Policy NP15</b> All developments of a certain size to incorporate on site a doctor’s surgery / health centre.</p> <p><b>Project 11.</b> Introduce residential parking – won’t be popular but it’s the only answer to congested side roads.</p>	<p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted. No new developments in NP area likely to warrant a separate medical facility.</p>
C27	RE & JE Beardsall	<p><b>General.</b> This is a well presented document which gives a good overall picture although it is very light on detailed proposals.</p> <p><b>Objective 1 Green wedges.</b> We support this concept but more detailed proposals should be included. With the support for extending Ottery westwards elsewhere in the Plan, the wedge between the town and West Hill is of even greater importance</p> <p><b>Objective 4 Linkages.</b> We support this objective but would like to see it extended to cover linkages within settlements. West Hill has a number of disjointed footpaths within the developed area, which are important off-road links for pedestrians. These could be better maintained to encourage use and thought given to extending the network/improving linkages.</p> <p><b>Objective 8 Finnimore.</b> We support the project. With the redevelopment of the Mill site, the Finnimore frontage remains a blot on this important entrance to the town.</p> <p><b>OSM Objective 2</b> We support this objective but the Plan should address directly the major issue of traffic. The problems in around the Square will be alleviated very little by parking improvements. This is a massive (and difficult) problem affecting the environment, the economy, and safety of the town.</p>	<p>Green wedge policy not supported by EDDC. Policy NP4 Settlement containment addresses these issues.</p> <p>Covered in Project 12</p> <p>Noted</p> <p>Noted</p>

		<p>The problems in North St/Butt's Hill should also be addressed.</p> <p><b>West Hill Objective 1</b> We support this objective but under Design Policy would like to see specific reference to the Design Principles in the VDS. These were developed after extensive public consultation and remain relevant. As noted above, we would like to see reference to the enhancement of pedestrian linkages within the village.</p>	Noted. Reference to VDS in supporting text.
C28	G B Whittaker	<p><b>Policy No. NP24.</b></p> <p><b>Comments:</b> We have lived in Ottery for only 2 years, on the Otter Grange development. As a result we do not appreciate many of the issues being addressed by the plan. However, one item that does affect our daily lives is PARKING.</p> <p>This is becoming a really serious problem in Ottery, exacerbated by new housing developments, such as ours at Otter Grange, which increase the number of people and cars in the town. These housing developments also provide very limited "garaging" and parking on their sites and both these issues should be seriously considered by "planning".</p> <p>One of the worst areas for parking that we have found is North Street/Butts Hill. Butts Road often has cars parked at the junction with Butts Hill, which also has cars parked on one side all the way up because the residents have limited off road parking. As a result, this hill can only take one-way traffic, up or down, and the visibility round parked cars is often so poor that an accident is sure to happen one day.</p> <p>Possible solutions are - to acquire land on the left of Butts Hill, going out of Ottery, which could be used to widen the road or provide parking for the residents: install traffic lights to control the traffic flow: control the parking on Butts Road: provide access from Otter Grange on to the Ridgeway to reduce the traffic using North Street/Butts Hill: or all of these.</p>	Noted.

C29	Anitra Lockwood	Thank you for all the work you have put into this plan. I am sorry that I was out before it opened and only got there for the last half hour. It looks good with one exception and that is no definitive answer to the parking problem. Otter Nurseries have recently had to make more space themselves so I can't see them letting the town have any and in any case the last thing the town needs is more traffic on North Street. How about the industrial estate on some of the outlying bits that are not being used? Go mad and make it multi-storey or is there space near the cricket ground? Then there would have to be a Park and Ride system but not necessarily from the Industrial estate. I have heard shop keepers claim that they have lost trade because people could not park.	Noted
C30	Dave West	Not had a chance to see the Neighbourhood Plan, but I do wonder about the proposed introduction of new parking restrictions. The existing ones are abused and not enforced, so what success would an increase bring?	Noted.
C31	Jacqueline Ward	Interested in enhancing Road Safety – e.g. size of vehicles using Sidmouth Road. Narrow road at Gerway. Traffic Congestion, speed of traffic using Tip Hill x2 passing above Luxton's Yard where the road is too narrow so pedestrians are at risk	Noted.
C32	V. McLachlan	<b>General</b> – I'm very impressed. But there is little mention of forging links with farmers in the area. Their use of land directly affects flooding in town. Devon banks with hedges and ditches hold light soil on the hills and keep water back in heavy rain. Keeping crops on light soils stops erosion. Maize fields especially cause topsoil to be washed down into town drains and smother wildlife in valley and River Otter. All preventable with better farming with added benefits to wildlife. Please ask me for details – all Environment Agency Policy. A friends of Ottery Farmers Group would help make links.	Noted



		<p><b>Chapter 7 Project 5:</b> Strawberry Lane Recreation Area. Running track &amp; MUGA and fitness area more suitable for existing parks &amp; school/sports centre area. Please keep it rural – biodiversity of that field has already been hugely destroyed. Escot style play facilities are far more suitable. Wild flowers, native hedges, less mowing are cheaper and better for health &amp; mental welfare.</p> <p><b>Chapter 9 Project 9 &amp; 10:</b> Historic enhancement / regeneration. Old factory is worth millions in potential tourism value. Artisan shops &amp; cafés beside the river &amp; enhancement of weir could be lovely as it links to Land of Canaan</p> <p><b>Chapter 6 Project 1:</b> Road safety on Strawberry Lane. Agree on 20 mph speed limit. Make narrower so big vehicles do not use. I nearly got hit by car coming here from Salston. All residents of Salston Barton report being scared of walking into town along this road.</p> <p><b>Policy NP11:</b> Agree. Please could we have more advice on how to get reputable installers of energy systems &amp; insulation.</p> <p><b>Chapter 8 Project 7:</b> Finnimore Enhancement. Field between hospital and Finnimore – rainwater catchment – landscaped pond with native attractive plants for recreation &amp; wildlife, with linked dog walks to other green areas.</p>	<p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted</p> <p>Noted</p>
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