

Working together for the future of East Devon

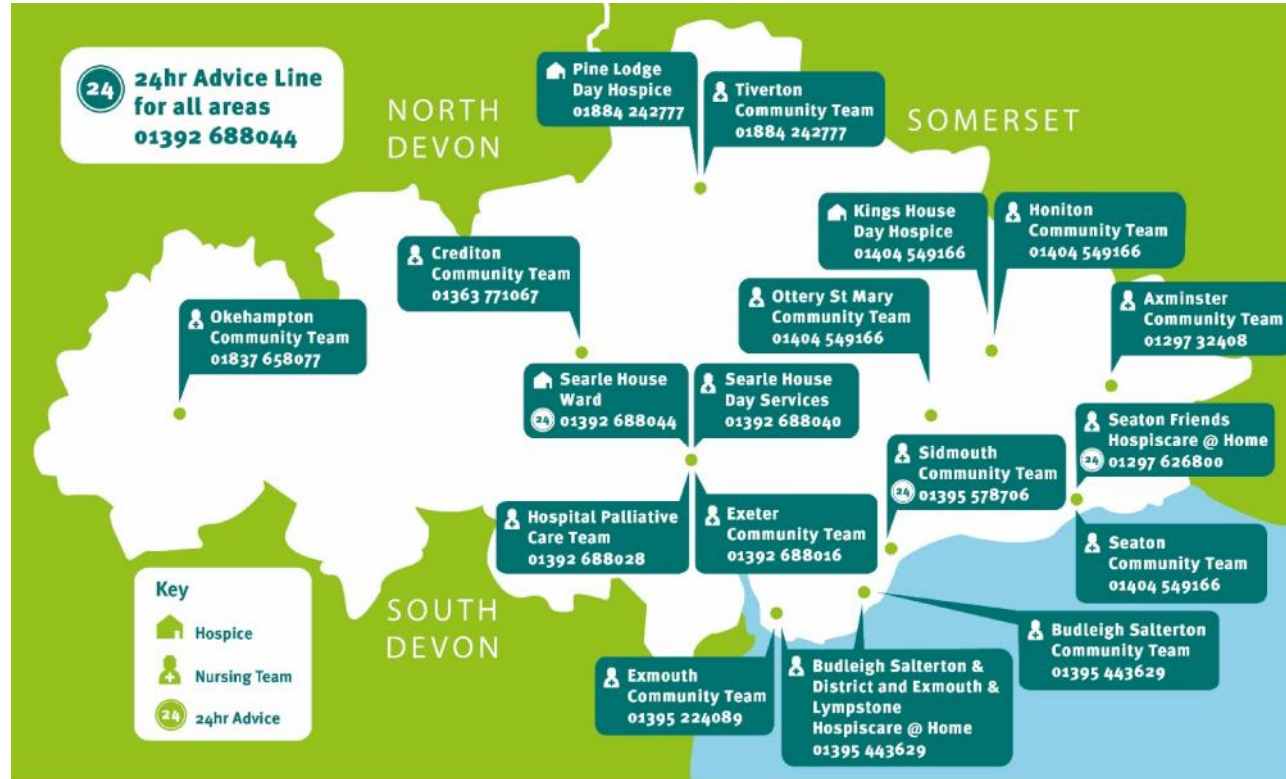
Ann Rhys

Assistant Director of Care

Friday 28th September 2018



Hospiscare Geographical Reach



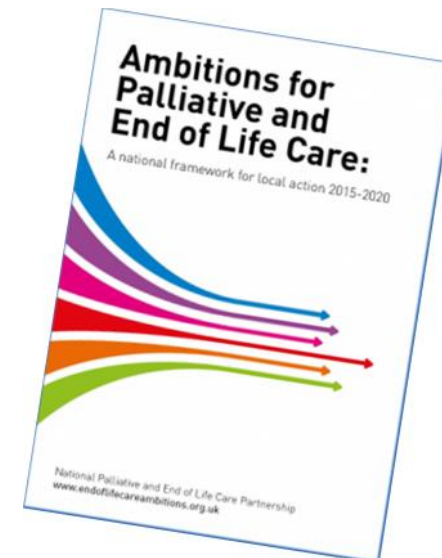
Because every day matters

www.hospiscare.co.uk

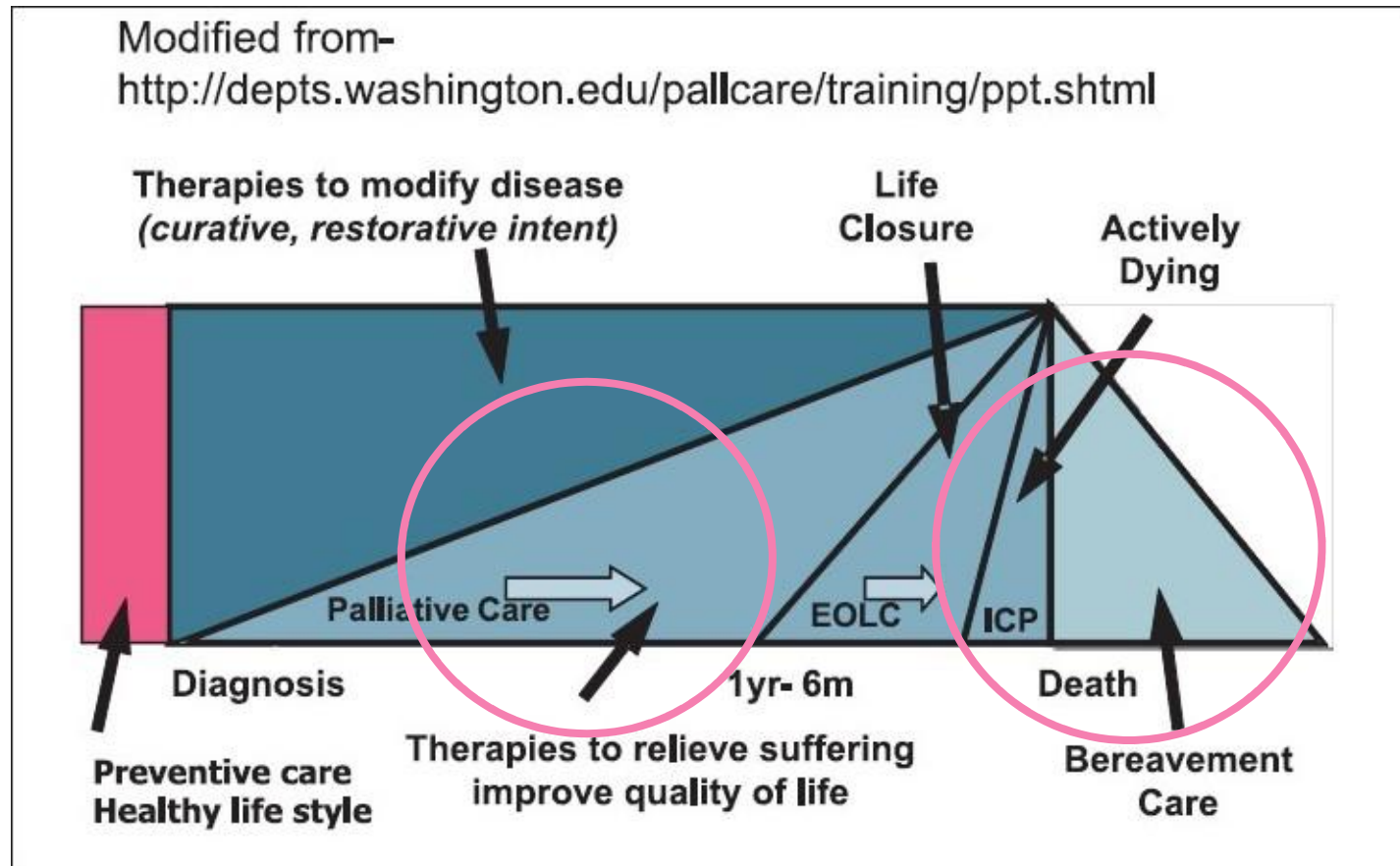
Registered charity no. 297798



How has the local health and social care changes impacted on our patient group?



How has are patient group changed?



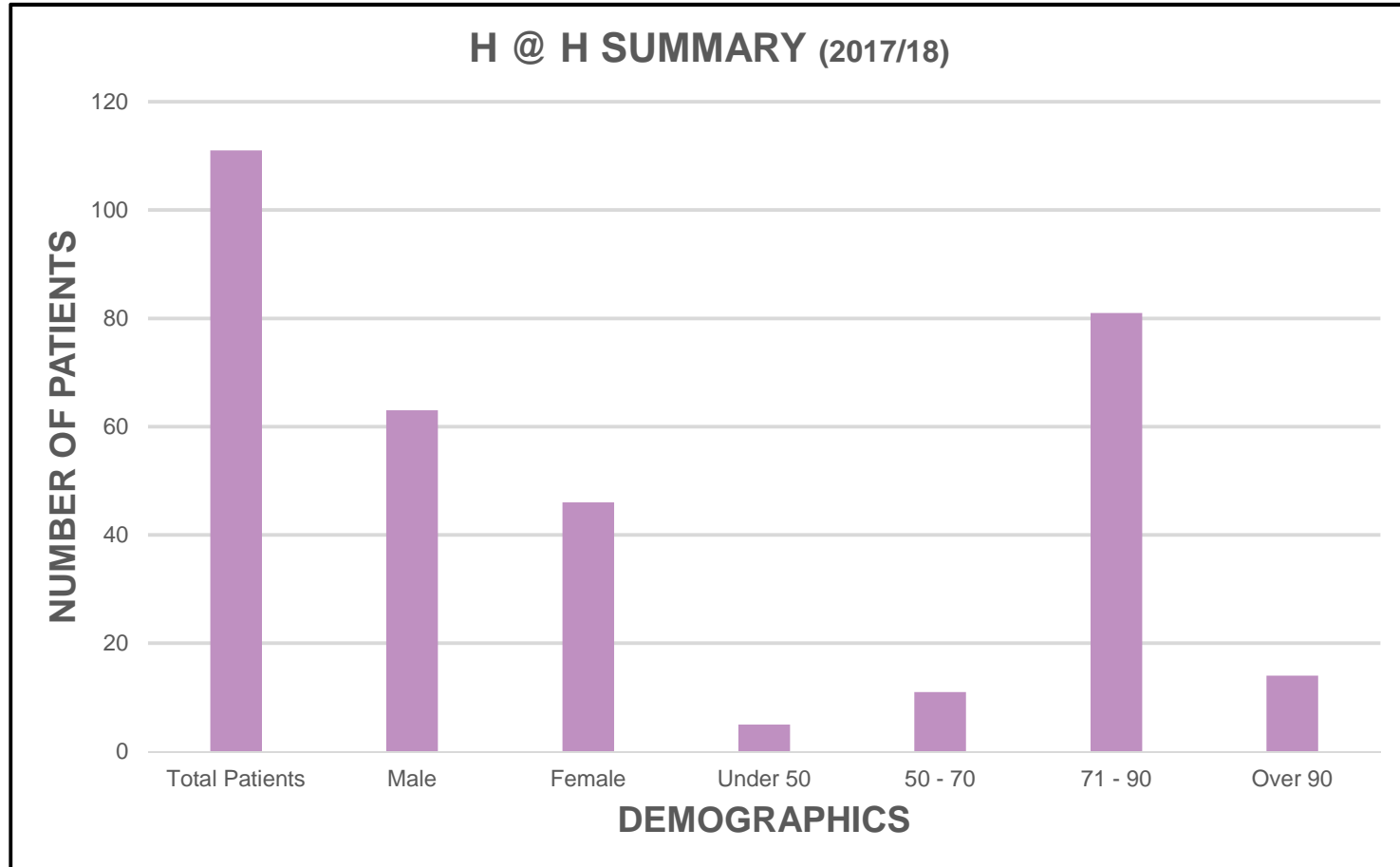
Hospiscare@home

Seaton and Coastal

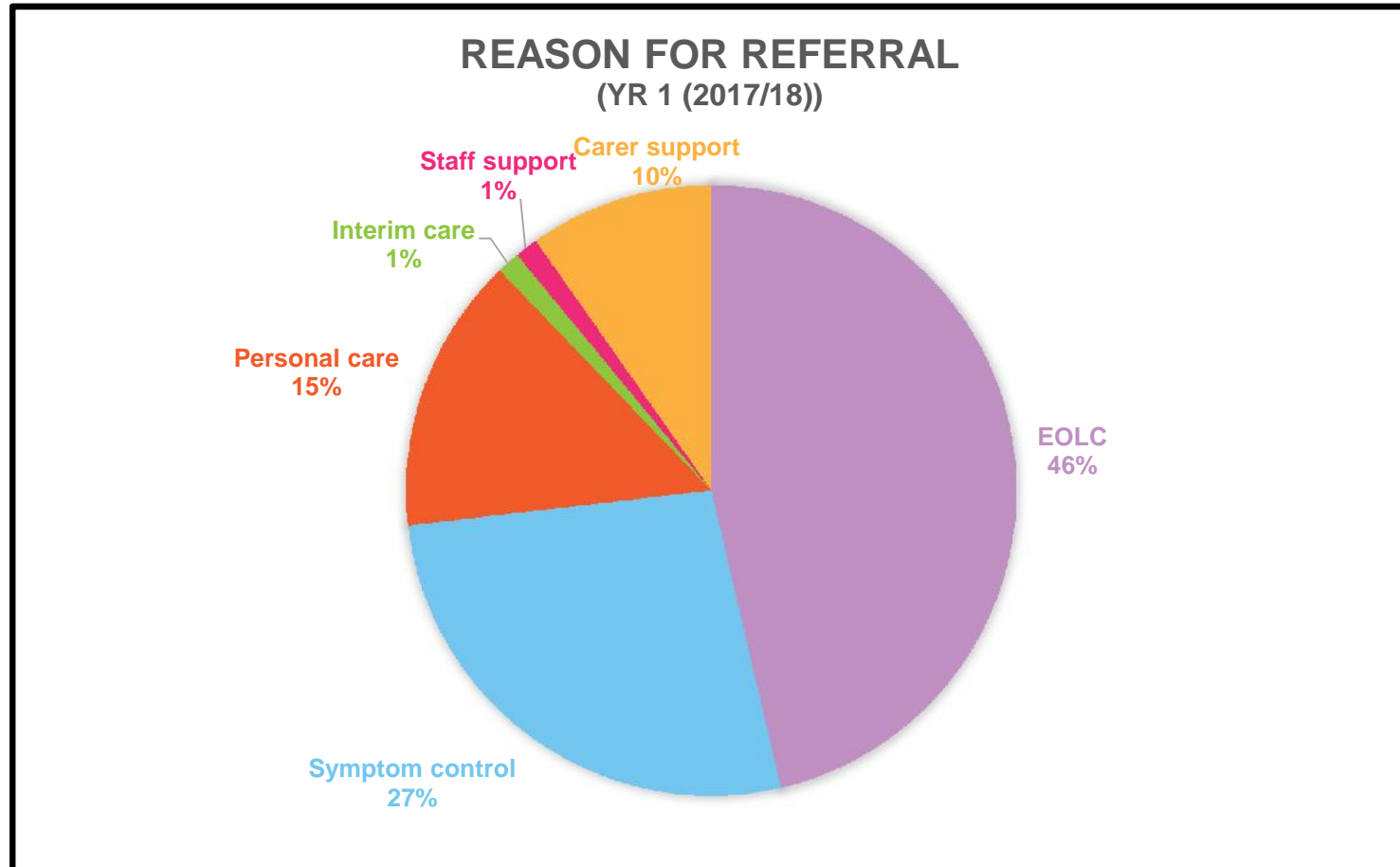
- Role is to:
 - Support and work alongside current clinical nurse specialist team
 - Give patients and their families/carers access to end of life nursing expertise, advice and care in their own home
 - Provide advice and visit 24hrs a day, 365 days a year
 - Help avoid unnecessary hospital admissions ie managing complex symptoms, carer support
 - Can fill the gap between hospital/hospice and the care provided by other support services to enable you to get home in a timely fashion
 - Respect your privacy and treasured time with family and friends



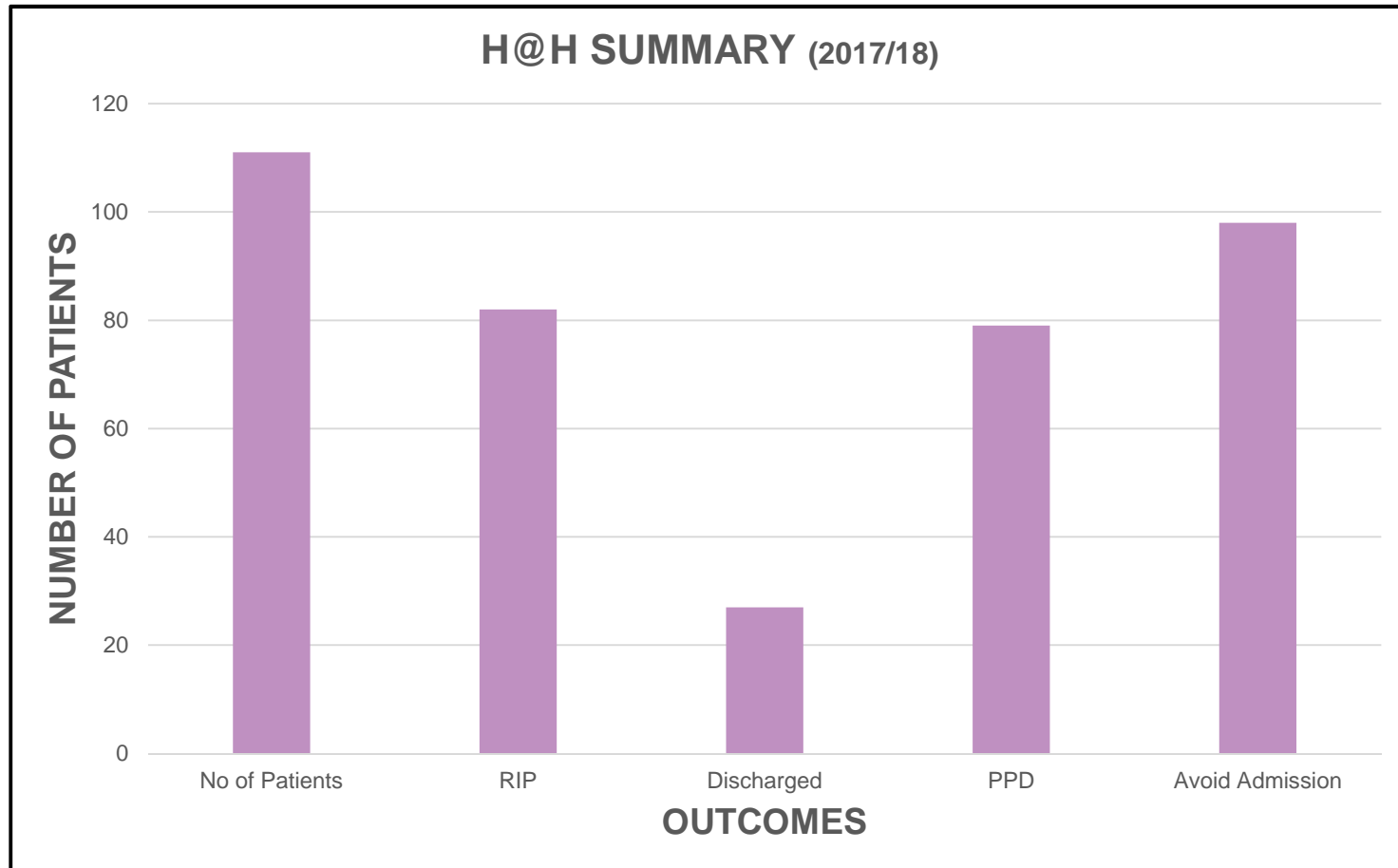
Hospiscare@home - coastal



Hospiscare@home - coastal

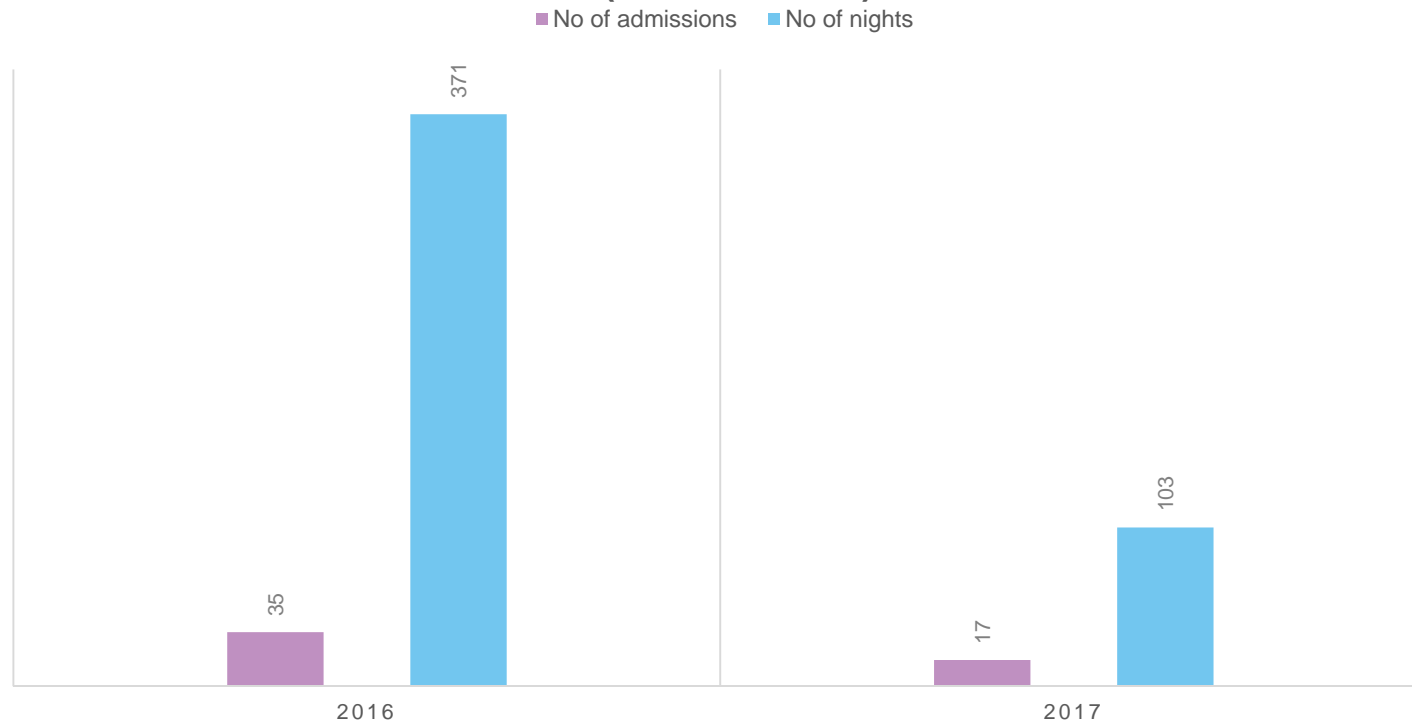


Hospiscare@Home - coastal



Hospiscare@home - coastal

COMPARISON OF NO OF PATIENT ADMISSIONS (IPU)
AND NO OF NIGHTS
(JUNE - DEC)



Hospiscare@Home Feedback

"This was just the most amazing service that came to help us at the most horrendous time. I cannot praise you all enough. Thank you all from the bottom of my heart..."

December 2017

"I cannot sing the praises high enough for the nurses involved in looking after my husband until and after his death, looking after me and my family too. They didn't feel like strangers, they felt like an extended family"

December 2017

"The Exmouth Hospiscare / Hospice at Home team provided an excellent service. Their care was superb and gave invaluable support to my Mum and reassurance to us – her family. I cannot thank them enough for their availability, professionalism, knowledge, kindness and efficiency.

Please keep this service well-funded and supported. Mum wanted to die at home and she could."

September 2017

"
Nothing could be improved. Although the 'At Home' team had just been implemented the team were amazing, thought on their feet if something wasn't quite right and were a wonderful mix of professionalism and caring and compassion. I don't know what we would have done without them. They were truly a team of angels!"

July 2017

What's next?



Because every day matters

www.hospiscare.co.uk

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Thank you – any questions?

