



Ministry of Housing,
Communities &
Local Government

Understanding the impact of Homelessness Programmes and the Homelessness Reduction Act 2017



The Ministry of Housing, Communities and Local Government (MHCLG) wants to learn more about the help provided to people who are homeless or threatened with homelessness . This will help to improve services.



MHCLG wants to use the information you provide about how you have become homeless (or threatened with homelessness), your housing history and the sort of things that you need help and support with.

MHCLG also wants to look at how you use other public services and benefits you receive. Your personal details (such as your name) will be needed for this, but the researchers will not know whose information they're looking at.

Any information you provide will not affect the services or benefits that you receive now or in the future or used to identify fraud.

Your information will be kept safe and confidential, and handled with care and in accordance with the law

If you want more information about the project you can ask a member of staff, or look on the Council's website [add website link]