

Statement of Intent for ECO4

East Devon District Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: East Devon District Council

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This statement sets out **East Devon District Council's** flexible eligibility criteria for the Energy Company Obligation (ECO4) and Great British Insulation schemes which run until March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments. The Great British Insulation Scheme will support the ECO4 scheme in the delivery of predominantly single measures targeted at a wider range of households.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex" and "Great British Insulation Scheme Flex".

The Council welcomes the introduction of the ECO4 Flex and Great British Insulation Scheme Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council is publishing this Statement of Intent (SoI), on the 11/10/2023 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with a gross annual income less than £31,000. This cap applies irrespective of the property size, composition, or region and is from all sources of income, including both non means tested and means tested benefits

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1)* Homes in England in Lower-layer Super Output Area 1-3 (LSOA)¹, or homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019², or the Index of Multiple Deprivation for 2020, published by the Scottish Government³

Proxy 2) Householders receiving a Council Tax rebate (rebates based on low income only, excludes single person rebates).

Proxy 3)* Householders vulnerable to living in a cold home as identified in the National Institute for Health and Care Excellence (NICE) Guidance. Only one from the list can be used, excludes the proxy 'low income'.

Proxy 4) A householder receiving free school meals due to low-income.

Proxy 5) N/A

Proxy 6) A household referred to the LA for support by their energy supplier or Citizen's Advice or Citizen's Advice Scotland, because they have been identified as struggling to pay their electricity and gas bills.

* Note proxies 1 and 3 cannot be used together.

Route 3: Owner-occupied and private rented sector households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be adversely affected by living in a cold home. These health conditions must be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

This is because the Council has identified a positive correlation between households who suffer from long-term health conditions and living off a low-income, with living in poorly insulated homes.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

¹ [The English Indices of Deprivation 2019 \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

² [Welsh Index of Multiple Deprivation \(full Index update with ranks\): 2019 | GOV.WALES](https://gov.wales)

³ [Scottish Index of Multiple Deprivation 2020 - gov.scot \(www.go](https://www.gov.scot)

Declaration and evidence check confirmation

All potentially eligible households should apply through **East Devon District Council** or one of their approved ECO installers to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme.

It should be noted that the final decision on whether any individual household will benefit from energy saving improvements or heating rests with obligated energy suppliers or their contractors. Inclusion in a Declaration of Eligibility issued by the Council to a supplier will not guarantee installation of measures. The final decision will depend on;

- i) identification of measures eligible under Help to Heat
- ii) the supplier's assessment of the cost-effectiveness of installing measures in relation to achieving its obligation
- iii) whether the supplier has achieved their targets or require further measures to meet their Energy Company Obligation targets.

East Devon District Council expects that energy suppliers or agents of energy suppliers involved in flexible eligibility surveys and works identified will comply with the Data Protection Act in accordance with Ofgem requirements, will act in accordance with industry best practice in relation to consumer care and quality standards and will comply fully with the requirements set out in The Electricity and Gas (Energy Company Obligation) Order 2018.

Companies and individuals must not falsely represent their association with the Council and must not use the East Devon District Council logo on paperwork unless formally agreed.

At initial engagement with prospective clients, representatives must confirm who they are, which company they are working for, and whether that company has been subcontracted by another company or will be selling on householder details.

The administration charge levied by East Devon District Council in providing the declaration necessary for clients to access the ECO Flexible Eligibility Scheme is £100 + VAT. This charge must be paid by the energy supplier or their agent and may not under any circumstances, be passed on to the client receiving assistance via the scheme. Billing will be monthly.



Failure to pay a monthly bill may lead to declarations associated with the Energy Company being refused. The Council reserves the right to waiver administration costs where it is working in partnership with an Energy Company or its representatives.

The officer below will be responsible for checking and verifying declarations and associated evidence submitted on behalf of the local authority:

Name: Martin Prew

Job Title: Private Sector Housing Technical Officer

Telephone: 01395 571572

Email: pshousing@eastdevon.gov.uk

CEO or dedicated responsible person mandatory signature

East Devon District Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The CEO of the Council will oversee the process of identifying eligible households under ECO4 Flex. The Council will administer Great British Insulation Scheme Flex according to the Electricity and Gas (Energy Company Obligation) Order 2023 (ECO4A Order).

The eligibility information and all personal data collected or processed by East Devon District Council for the purposes of ECO4 Flex or Great British Insulation Scheme Flex will be processed and stored in accordance with: the Council's obligations under UK GDPR and the Data Protection Act 2018, the Council's data protection and retention policy, the Information Commissioner's Office Data Sharing Code and (DESNZ) guidance.

Name: Matthew Blythe

Signature: 

Job Title: Assistant Director – Environmental Health

Date of signature: 11 October 2023

For any general enquires relating to this SoI please contact pshousing@eastdevon.gov.uk