

Data Protection Privacy Notice

Service: Housing
Team: Property and Asset
Processing activity: Processing Right to Buy applications

The Data Controller

East Devon District Council's Housing Service
Address: Blackdown House, Border Road, Heathpark Industrial Estate, Honiton, EX14 1EJ.
Contactable by emailing righttobuy@eastdevon.gov.uk or by calling 01404 515616.

The Data Protection Officer

Contactable by emailing dataprotection@eastdevon.gov.uk

Obtaining your personal information

We are likely to have been provided with the information by you as an applicant for the Right to Buy your council property. The information we will process includes your name and contact details, tenancy and financial information.

Use of your personal information

We are using your personal information for the purpose of processing your application for the Right to Buy and on the basis of our legal obligation and public task under the Housing Act 1985 and Prevention of Social Housing Fraud Act 2013

Who will receive or see my personal information?

Your personal information will be available to be seen by those within the relevant service and within support services (such as the Legal and Finance Teams and third party payment handler) where necessary to carry out the purpose and will be provided to the following;

Other council services in order to assess eligibility and to process the application including Electoral Services, Housing Rental team and Housing Benefits.

We may also share information with our corporate safety officer when our staff safety is viewed as being at risk.

Externally, information may be shared with former landlords in order to obtain detail about your previous tenancies.

Information may also be shared with partner agencies during safeguarding investigations and for fraud identification and prevention. We may obtain information about you from others such as your bank, credit, water, sewage, gas, or electricity suppliers, or we may give information to them. If we do, it will only be as the law permits to check accuracy of information, prevent, and detect crime, protect public funds. We may check information we receive about you with information in our records. This can include information provided by you as well as by others such as government departments and agencies.

Your personal information will be stored securely and will not be accessible to anyone else, including other services within the Council, unless detailed above.

Retention

All your personal information will be held by us only for as long as is necessary and then in accordance with any legal requirements imposed upon us and the Council's retention schedule. For more information please go to our website to view our [Retention schedule](#)

Transferring personal information outside of the EU

Your personal information will not be transferred outside the EU or to any international organisations by the Council. It should be noted that the Council has no control over those accessing its online public registers nor what someone does with any information they obtain from them.

Your rights

Whatever our use of your personal information you have the right of access to that personal information (this means confirmation that we are using your personal information, access to it as well as other detail) and the right to seek rectification if the information is inaccurate.

Because we are using your information on the basis of legal obligation and public task then you also have the right to restrict processing and the right to object.

Also, if you object to our use of your personal information and there is no overriding legitimate interest for us to continue using it or we have used your personal information unlawfully or it is no longer necessary for us to have the personal information, the right to erasure is also available to you.

Details on each of these rights and to how you exercise can be found on our website in the [Your Rights](#) pages.

Complaints

If you are dissatisfied with the way the Council has used your personal information then you may wish in the first instance to make a complaint to the Data Protection Officer. This can be done by;

Writing to: Data Protection Officer, Information and Complaints, East Devon District Council, Blackdown House, Border Road, Heathpark Industrial Estate, Honiton, EX14 1EJ.

You can also email: dataprotection@eastdevon.gov.uk or call 01395 517417.

Alternatively, or if you remain dissatisfied following your complaint to the Data Protection Officer, you may lodge a complaint with The Information Commissioner. The Information Commissioner is the UK's independent body set up to uphold information rights. The ICO can help and advise you on all matters relating to data protection.

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Email: casework@ico.org.uk