

# Transforming Planning & Building



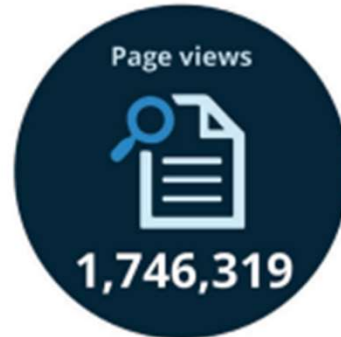
# Data not Documents



We want your feedback



# Key statistics



**+205,000**  
Householder planning applications were submitted through the Planning Portal in 2022

**+125,000**  
Full planning applications were submitted through the Planning Portal in 2022

**c.90%**  
Planning applications submitted nationally through Planning Portal (around 2,800 per day)

**Building control application service**  
Nearly 200,000 applications submitted  
Over 70% of Local Authorities signed up



# Market Insight Report

May



PlanningPortal



20  
23

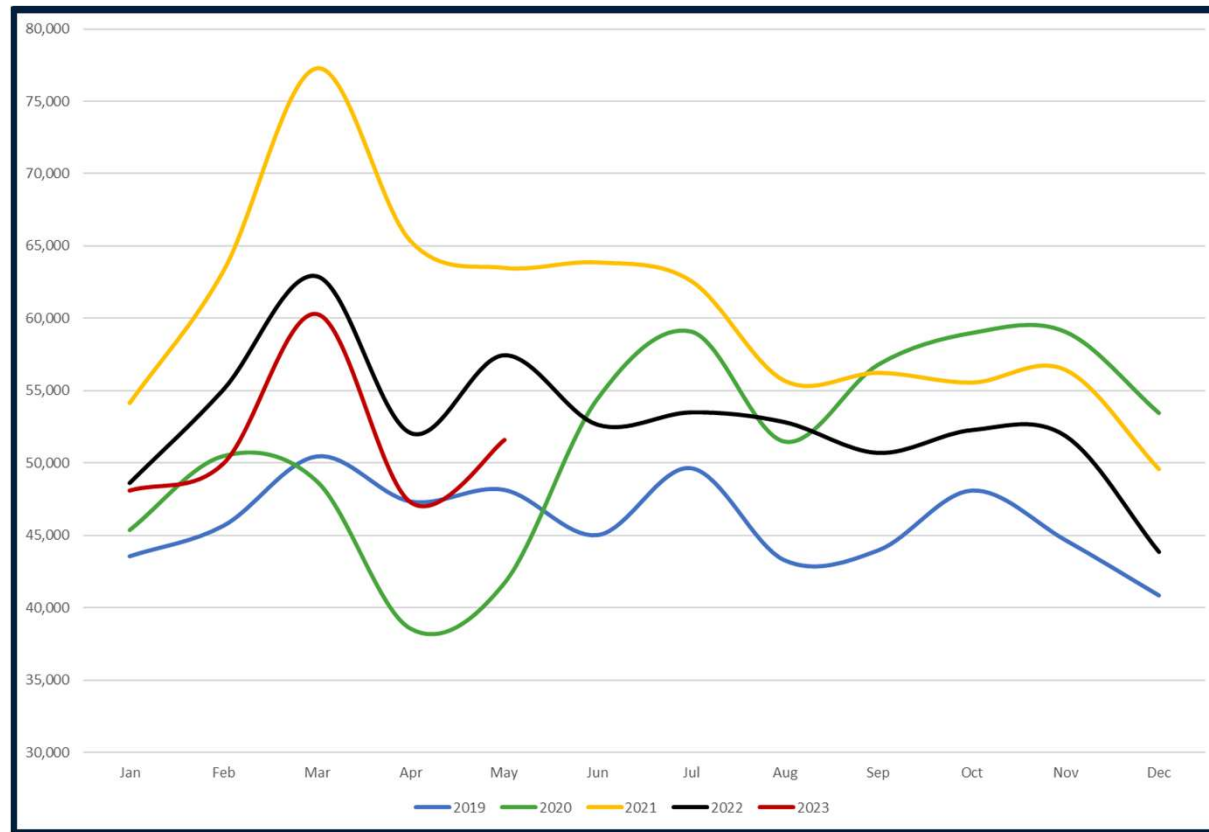
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Free monthly report of planning data analysis.

You can [subscribe to our mailing list](#) to be the first to receive the data each month

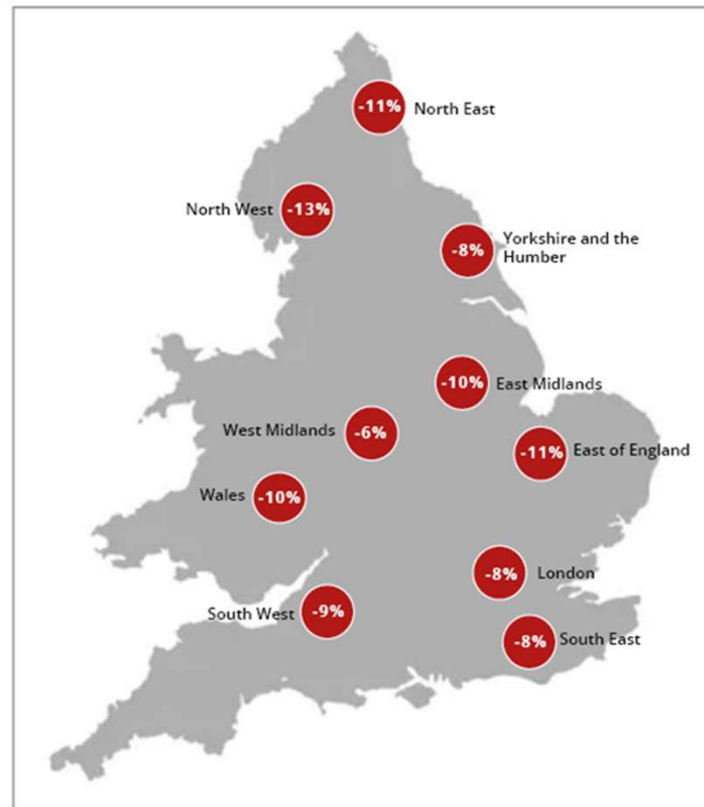


## The National Application Trend



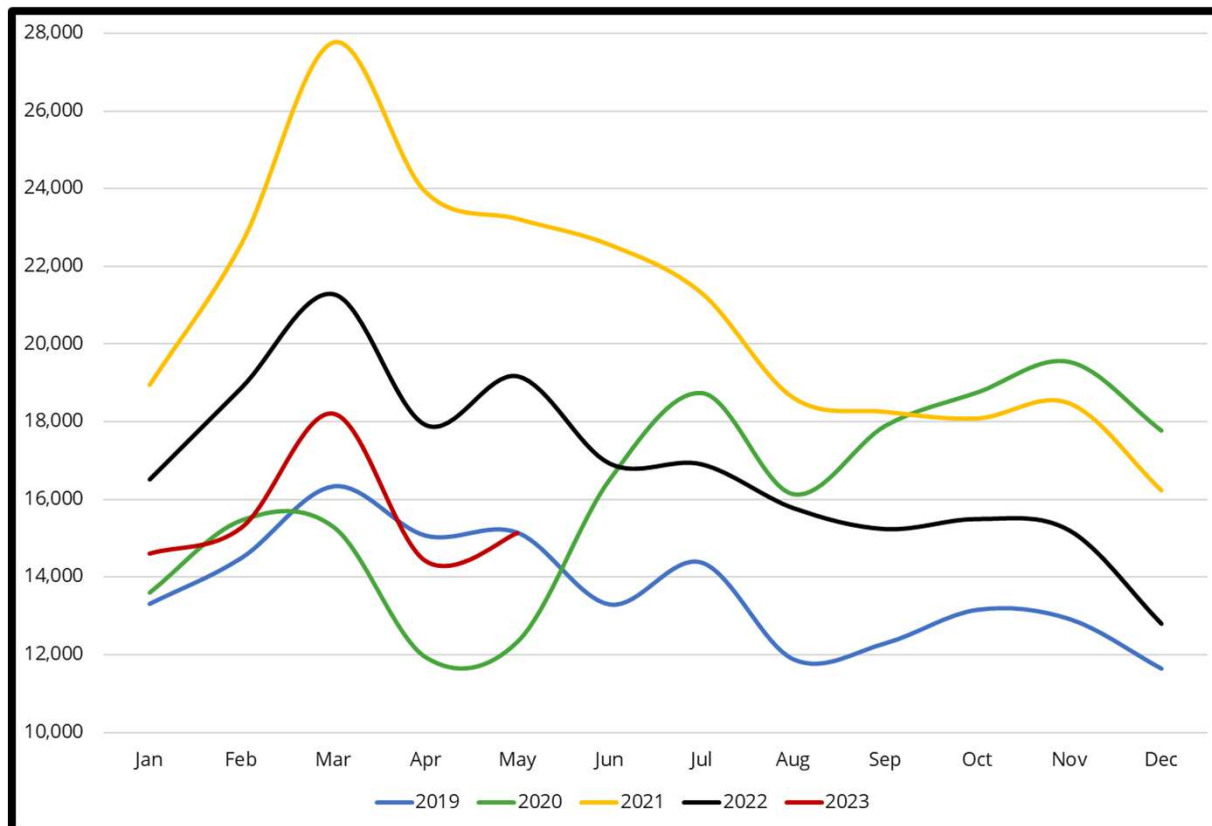


## The Regional Application Trend



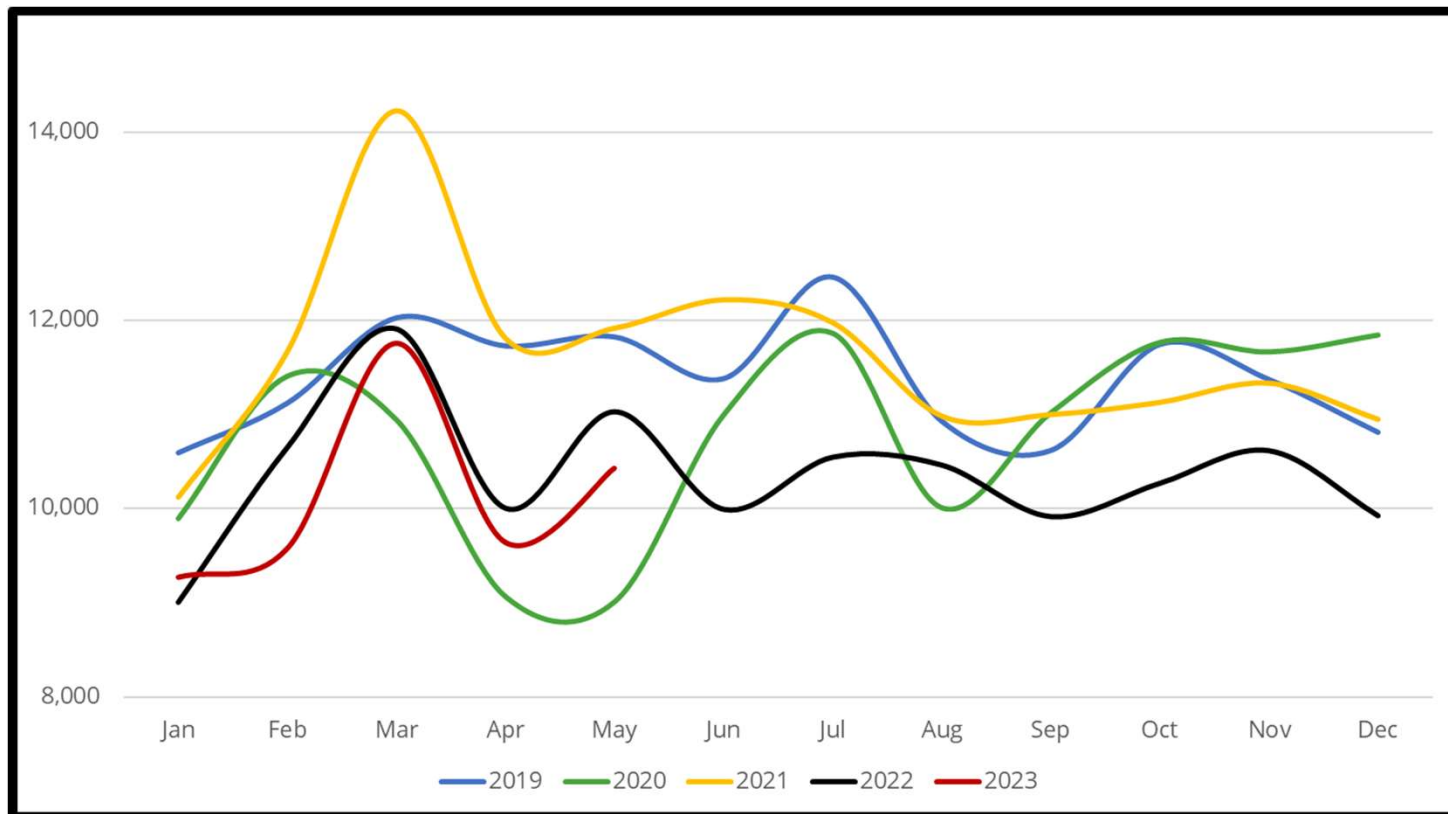


## Householder and associated consents





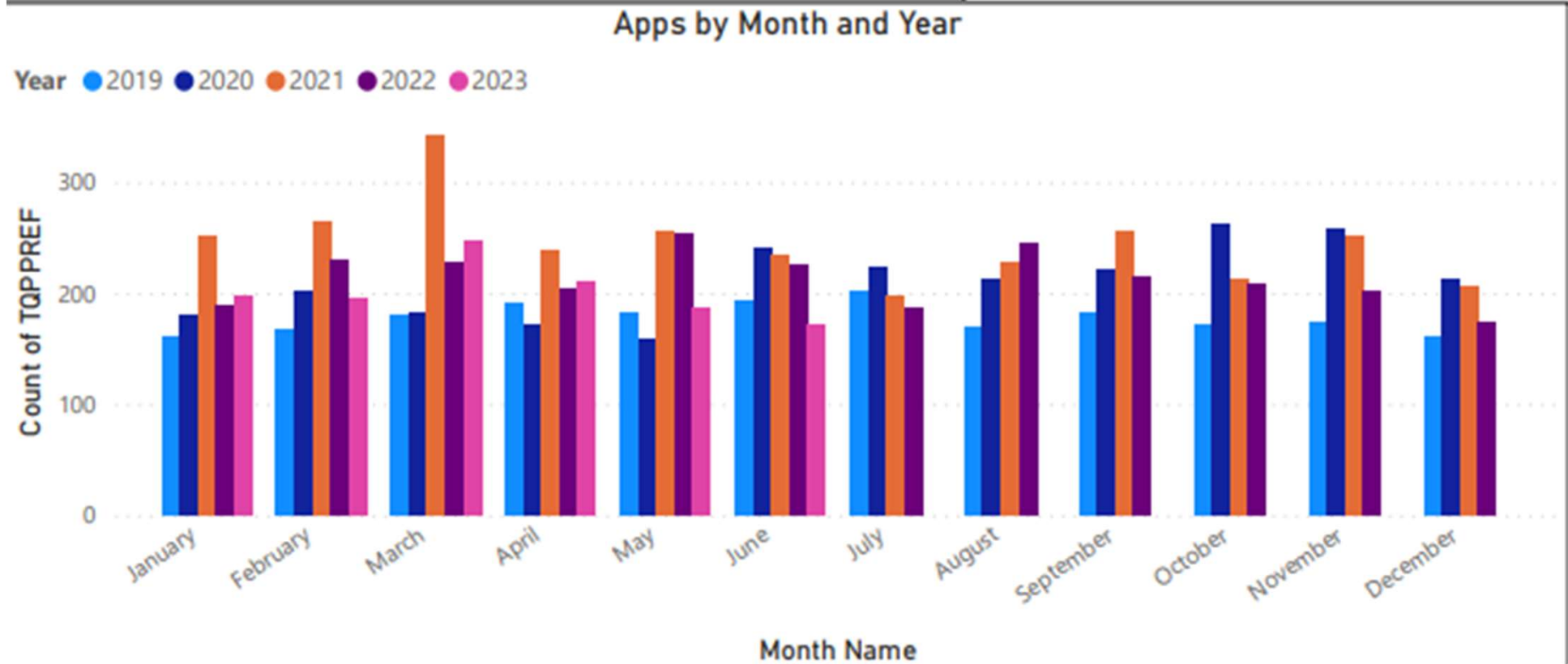
## Full Planning and associated Consents





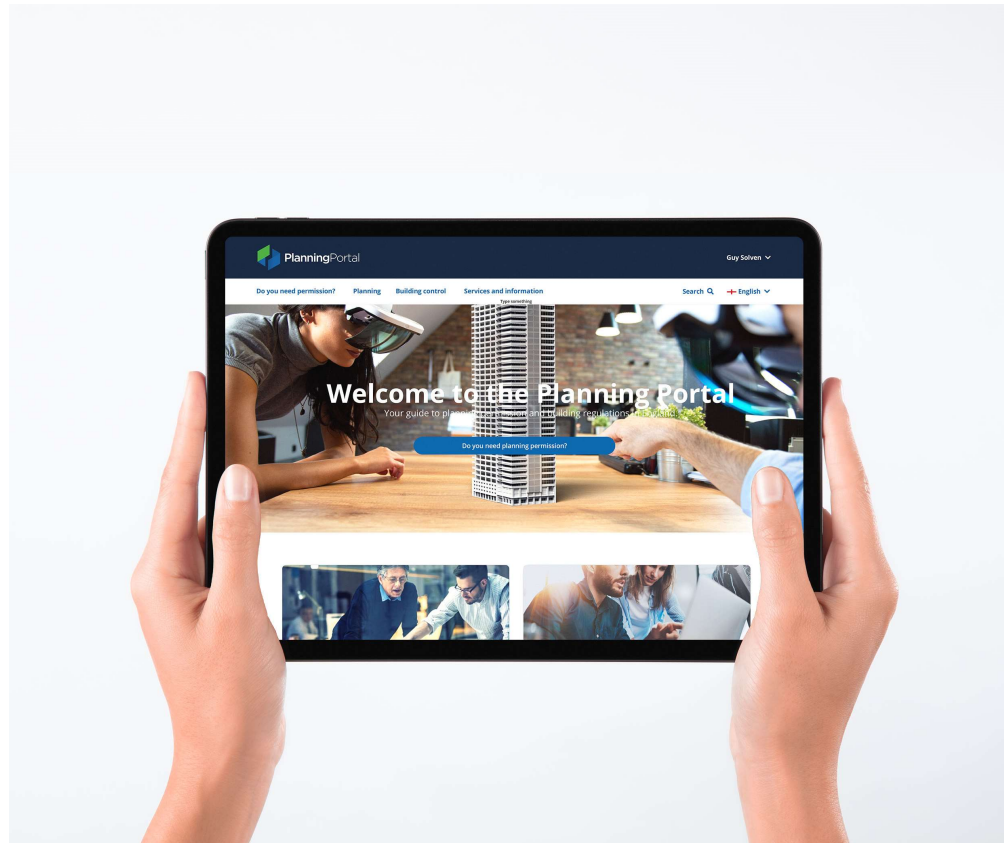


# East Devon





# Data not Documents





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the  
whole  
story

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# What do Government say

“processing of planning data”

“setting data standards”

“data is held consistently and transmissible”

“provided digitally”

“approved data standards”

“excessive manual re-entry”

## Processing and provision of planning data ©

<b>Data</b>	<p><u>Processing</u> Power to enable the Secretary of State to regulate the <u>processing of planning data</u> by <u>setting data standards</u> to apply to the data produced and held by planning authorities.</p> <p>This power is designed to ensure <u>data is held consistently and transmissible</u> through the planning system and can be easily reused for other purposes by third parties.</p> <p><u>Provision</u> Power to enable planning authorities to require data arising from participants in the planning system to be <u>provided digitally</u> to them, in accordance with <u>approved data standards</u>, unless it would be unreasonable to expect a particular participant to do so.</p> <p>The power is designed to ensure that local authorities are not overwhelmed by submissions in formats incompatible with data standards, resulting in <u>excessive manual re-entry</u> of data.</p>
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“make certain planning data available”

“data standards”

“openly available”

“consistent and more visual manner”

## Planning data to be made publicly available ©

<b>Publishing</b>	<p>Power to require planning authorities to <u>make certain planning data available</u> to the public under an approved open licence.</p> <p>This power is designed to ensure that the data held and created under the <u>data standards</u> power, is <u>openly available</u> and published for use by parties other than the planning authority and the Secretary of State. It is expected that the combination of the data standards and publication powers will result in information being provided in a <u>consistent and more visual manner</u> to the public by planning authorities.</p>
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# What do Government say

## Policy paper **National Data Strategy**

### **3 Transforming government's use of data to drive efficiency and improve public services.**

The coronavirus pandemic showed that there is massive untapped potential in the way government and public services use and share data to help and protect people. To sustain the high watermark set by the pandemic, the government will undertake an ambitious and radical transformation of its own approach, driving major improvements in the way information is efficiently managed, used and shared across government. To succeed, we need a whole-government approach that ensures alignment around the best practice and standards needed to drive value and insights from data; and the creation of an appropriately safeguarded, joined-up and interoperable data infrastructure to support this. We also need the right skills and leadership within the public sector to understand and unlock the potential of data.

**Rt Hon. Oliver Dowden CBE MP**

Secretary of State for Digital, Culture, Media and Sport



# Portal Applications

the  
whole  
story

The Planning Portal has data connectors with Local Authority Back-office Systems

- When you submit your application, these connect and pass data through
- Two Application Forms are sent
  - One full
  - One redacted
- Plans and documents are auto indexed
- The fee is sent



# Portal Applications

## Planning Portal Application **Process**



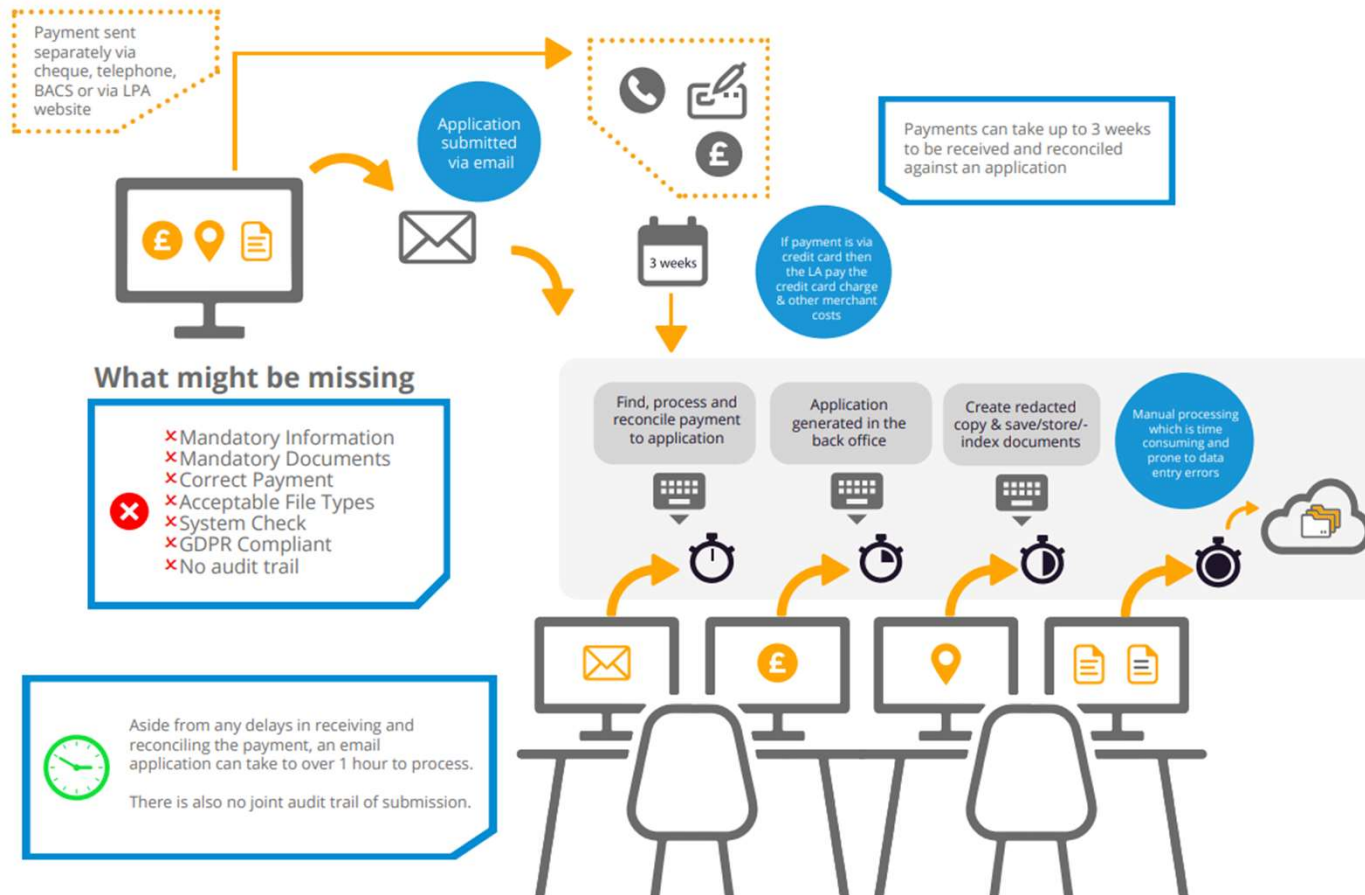
PlanningPortal

Planning Application  
Process Improvement





# Email Applications







# Average Timings



## Average Timings

Application type	Email	Portal	Registration time saving
Householder	40 mins	10 mins	30 mins
Minor	3 hrs	2 hrs	1 hr
Major	8 hrs	3 hrs	5 hrs



TerraQuest

# Location plan feature

Overview



PlanningPortal





## Red Line Boundary

How you identify your site on the Planning Portal has changed

Instead of plotting your red line boundary externally to the Planning Portal, you will draw or upload the "location of your site" within the service

Data



not Documents



## Why have we done this



Supports Government digital planning reform

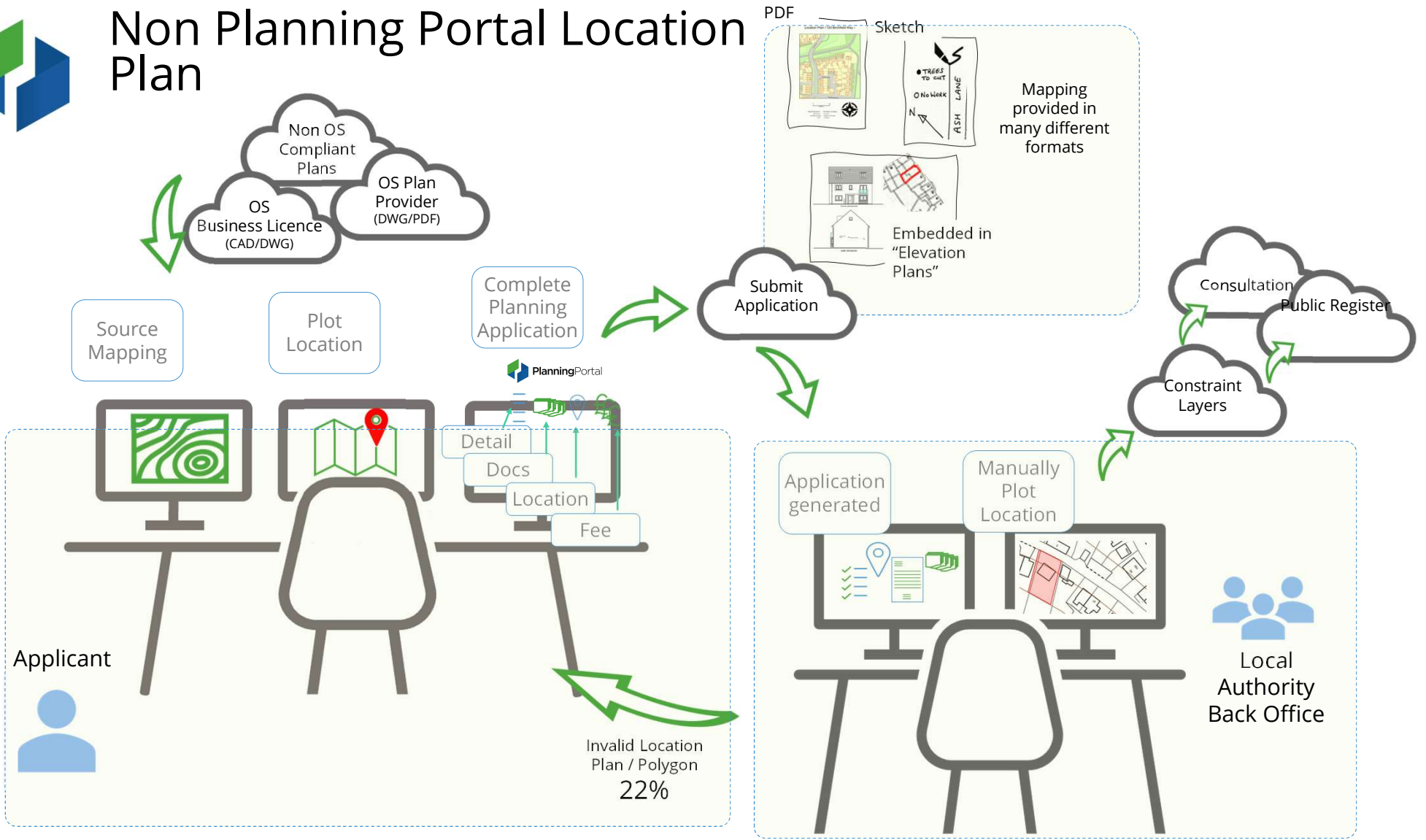
Reducing invalidation

Improving efficiency

Consistent approach

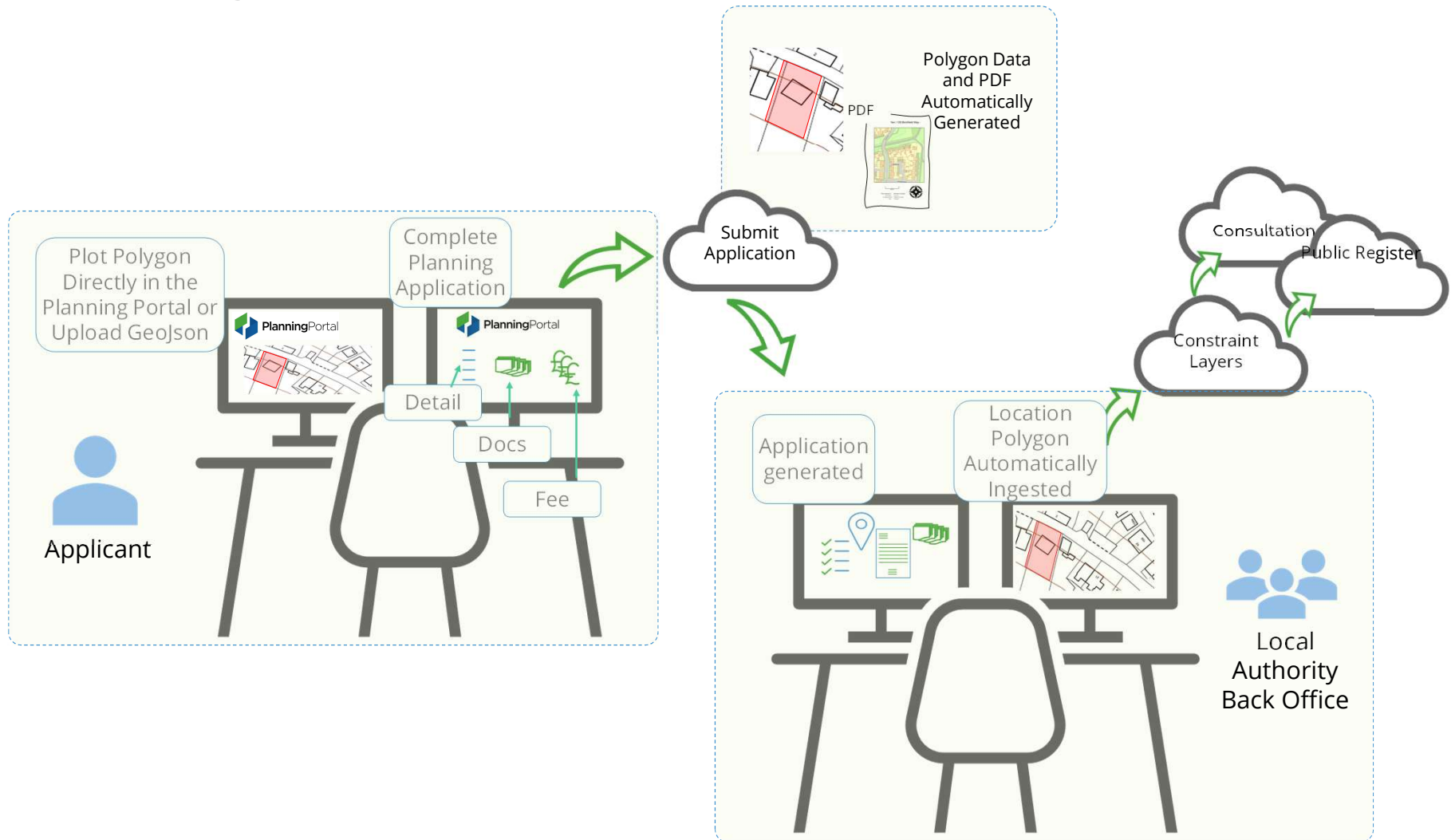


# Non Planning Portal Location Plan





# Planning Portal Location Plan





# Location Plan

## Location Plan Site Boundary

Application name Site location

### Draw your Site Boundary

Drawing your Site Boundary will allow us to ensure your authority.

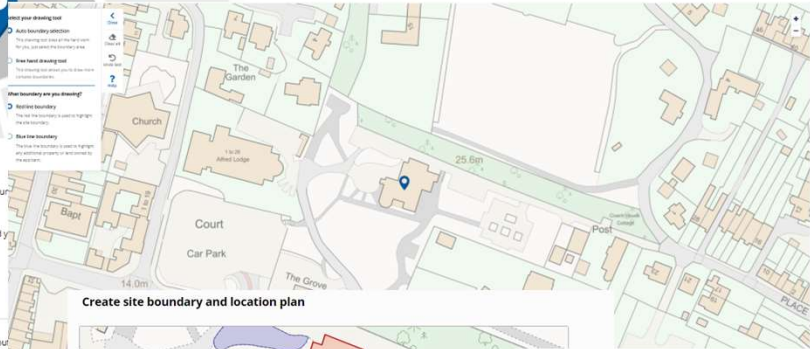
Additionally once your Site Boundary has been created your Location Plan.

Draw site boundary

Upload your site boundary in geospatial format, find our geospatial format we accept

Upload Geospatial File

Not ready to draw your site boundary? skip for now



### Create site boundary and location plan



### Review your Location plan

#### Review your Location plan

Please review your location plan to ensure that the site can be clearly identified.

To increase the chances of a location plan that meets requirements, you should:

- 1 Ensure entire site boundary is visible
- 2 Show two different road names or a road name and a landmark
- 3 Show properties adjacent, to the rear and opposite your site

More information on location plans can be found here.

#### Does your location plan meet these recommendations?

- No
- Yes



Expand preview

Continue

Your site boundary has been updated. You need to review your location plan.

#### Review your location plan

Your site boundary has been completed and is ready to be used as your location plan

Review location plan

#### Site boundary

Additional property boundaries added

You have completed your red line boundary, you can make changes to your boundary at any time.

Edit site boundary

You can choose to provide your own location plan instead. Add your own location plan.

You can also clear your drawing and reset your boundary creation choice. Reset site boundary choice

Bridport Town Council, First Floor, Mount, Rax Lane, Bridport, DT6 3JP  
Easting: 346677  
Northing: 93093

Local authority  
Dorset Council  
01305838336  
planningwest@dorsetcouncil.gov.uk

## Householder planning permission

Reference: PP-12186538

Address: Bridport Town Council, First Floor, Mountfield, Rax Lane, Bridport, DT6 3JP

Easting: 346677, Northing: 93093 Saved: Wed, 24 May 2023, 12:18:59

### Your application progress

19% complete overall

#### Complete site boundary and location plan

You have completed your location plan

Continue

#### Complete application questions

1 / 11 steps complete

Continue

#### Add plans and documents

1 / 2 requirements complete | 1 plan and document added

Continue

#### Calculate fee

Calculate your planning application fee.

Calculate fee

#### Submit application

Application cannot be submitted until all sections have been completed.

Declare and submit

### Your site boundary



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#### Local authority

Change local authority or location

Dorset Council

Dorset Council,

County Hall,

Colliton Park,

Dorchester,

DT1 1XJ

01305838336

planningwest@dorsetcouncil.gov.uk

#### Additional Information

Please note that it is a requirement to submit a Biodiversity Self Assessment form for the following applications: - householder, full, listed building consent, outline, permission in principle. Please use the link below to access this form for completion and submission with your application. Your application will be invalid if this form is not submitted. <https://www.dorsetcouncil.gov.uk/planning-buildings-land/planning/planning/submit-a-planning-application>



# Planning Portal

## Data not Documents





Laying the foundations for the local public services of the future

## The DLUHC Digital Planning Programme

Digital Planning is a dedicated programme within the UK Department for Levelling Up, Housing and Communities (DLUHC).

Join us in **#DoingPlanningDifferently** as we work to use digital to modernise England's planning system.

### Planning Data

Planning Data aims to make land and housing data easier to find, understand, use and trust.

We believe this will lead to:

- better planning decisions
- fewer uncertainties and delays in the housing system
- more new digital services for property and planning
- better relationships between communities and developments

Our [Planning Data platform on Gov.uk](#) collects planning and housing data from local planning authorities (LPAs) and transforms it into a consistent state, across England. Anyone can view, download and analyse the data we hold.



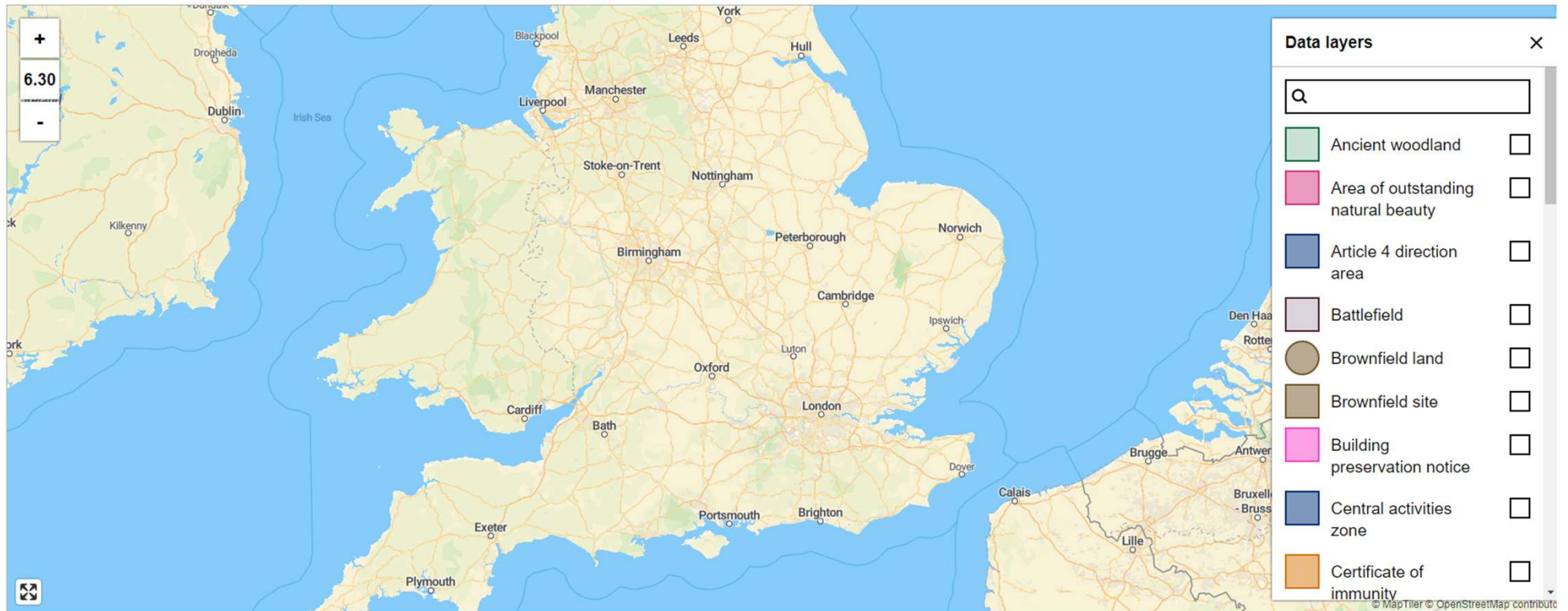




Laying the foundations for the local public services of the future

## National map of planning data

National map of the planning data collected and collated by Planning Data.





Laying the foundations for the local public services of the future

# National map of planning data

National map of the planning data collected and collated by Planning Data.

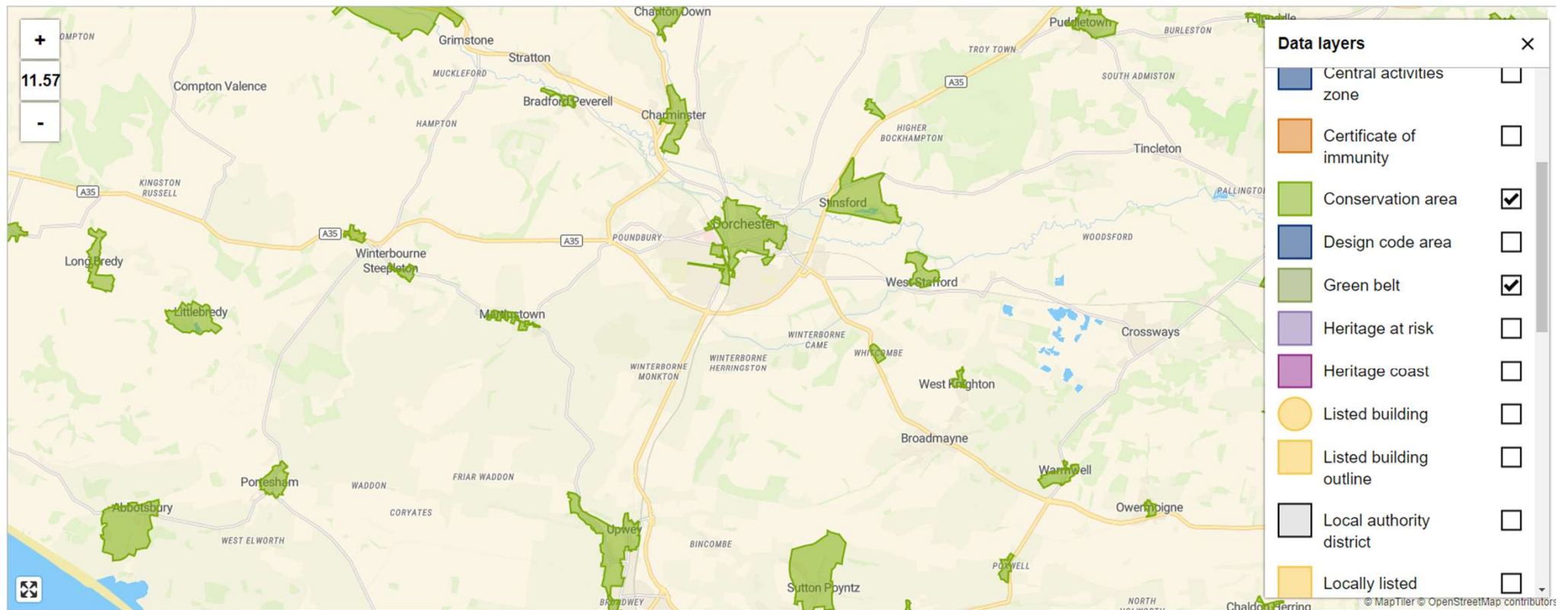




Laying the foundations for the local public services of the future

# National map of planning data

National map of the planning data collected and collated by Planning Data.





# Planning Portal

## Copying Applications





# Change application type when copying

- Change the application type when copying existing applications,
- Also if you want to copy over supporting documents.
- This will be a major benefit if you have incorrectly stated the application type, as you will now be able to copy existing applications instead of starting their application again from scratch.
- Incorrect application type is one of the common reasons for applications getting rejected, and this should help reduce the number of such rejections.

### Copy Application

Application name Application type

#### Give your application a name

This name is for your use but will be viewable by the Local Planning Authority if you submit the application.

Use a name that clearly identifies the proposal to you, such as the application site address e.g. 123 High Street.

#### What information will I need?

To create an application, you will need the following key details to start.

**The site address**

The site address will allow us to identify the Local Authority for your site. Once your application is complete, it will be submitted to that Local Authority.

If your site has a postcode this will be used as your site address.

However, if your site does not yet have a postcode we will help you to identify the site location.

**The application type**

You will need to select the application type. This will allow us to identify the information and documents you will need to provide for a successful application and determine if you will need to pay a fee.

If you are unsure of your application type, we can provide information to help you choose.

### Copy Application

Close X

**You are about to make a copy of Dorset Test.**

This will create a new application for Householder planning permission with the information from this application copied over. To continue, please deselect the information you don't want copied to the new application.

Copying supporting documents includes anything that you have uploaded as part of your application. It does not include files created within the Planning Portal such as the application form PDF or the location plan. However, if you have added your own location plan file this will be included.

**Site location** is the address or grid reference that you identified when you created your original application.

**Site boundary** (if applicable) is the area of your site that you identified on a map with red/blue lines, if you chose to.

- Application questions
- Supporting documents
- Applicant details
- Agent details
- Site details
- Site boundary

Cancel





# Planning Portal Projects





# Projects on the Planning Portal

Planning is a collaborative process with numerous contributors to an application so we at the Planning Portal have developed Projects which sits at the heart of your Planning Portal account.





# Projects on the Planning Portal

- Collaborate and share applications with colleagues
- Manage workloads, Improve your application workflow and processes
- Increased security and control of applications and accounts



# Projects on the Planning Portal

Currently viewing

## Applications

Select your view

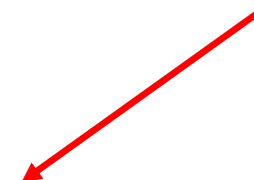
- My applications
- Projects (Workspaces) ▾

Ian Foster

Click on the drop down



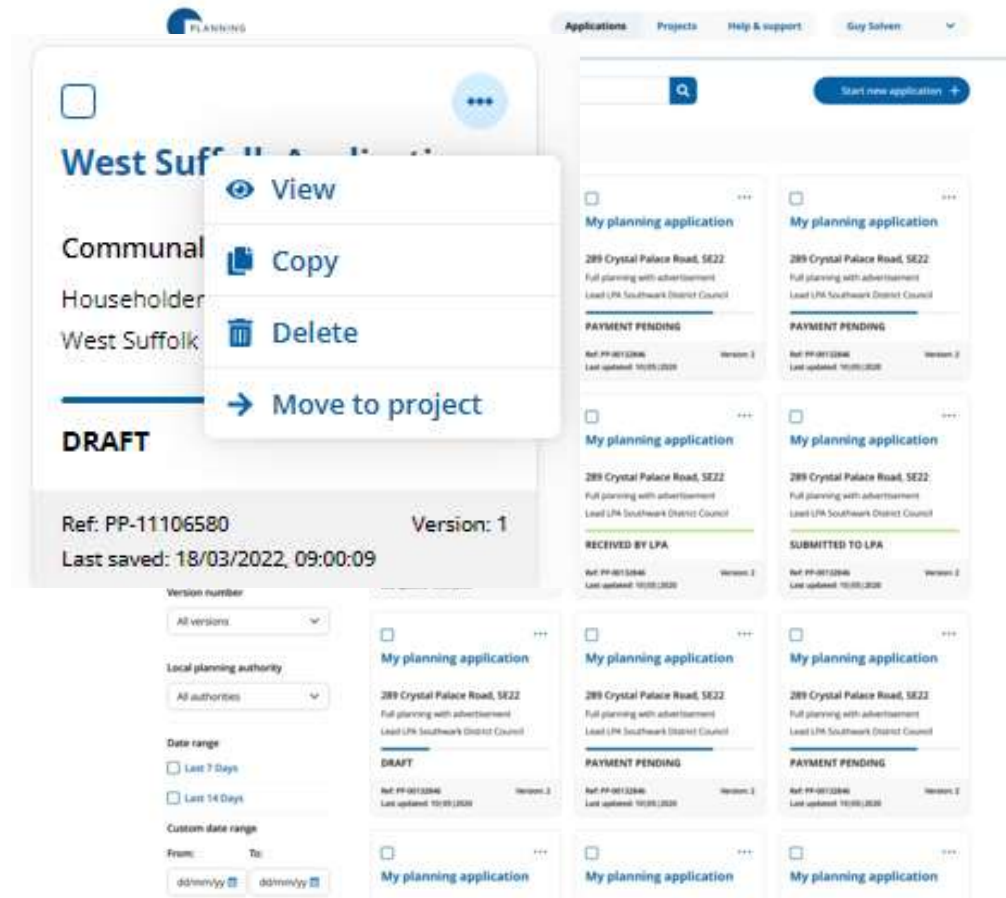
Projects (Workspaces) sits on your account page under select your view





# Projects on the Planning Portal

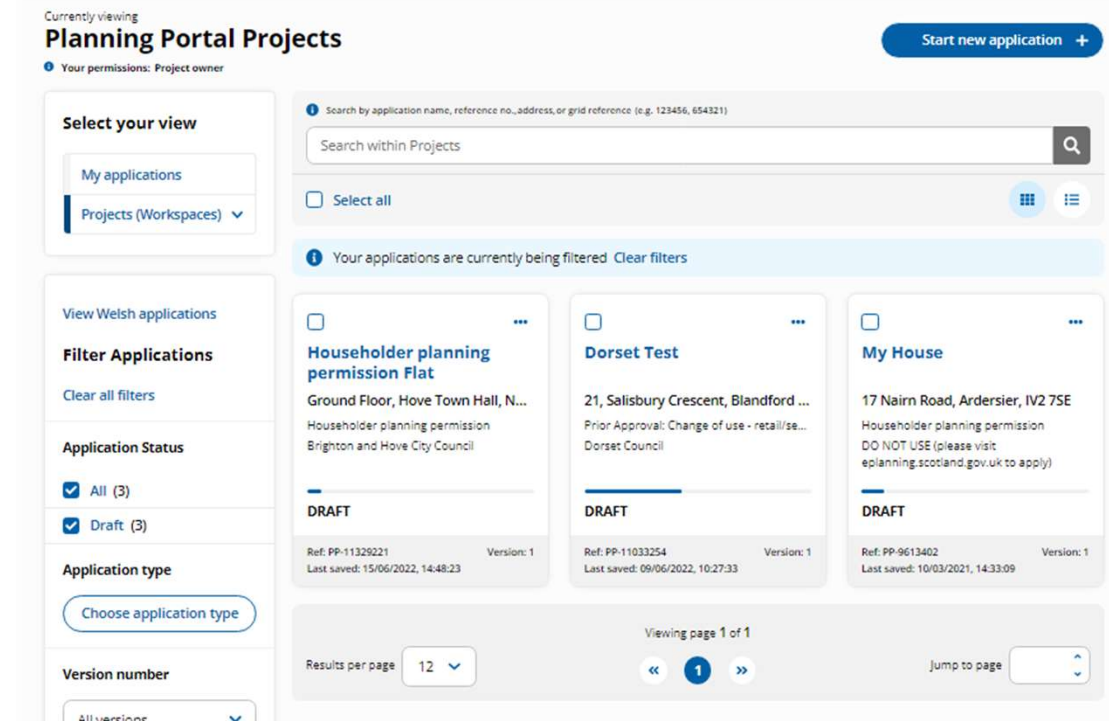
- Only you as the account holder can see and work on applications on your page
- As soon as an application is moved into Projects all invited can see and work on application depending on permissions
- You no longer have to share accounts, log ins and passwords





# Projects on the Planning Portal

- You no longer have to share accounts, log ins and passwords to your personal account
- Easier to manage work loads, holidays and unexpected staff changes
- One person can create another add documents and edit and another check and submit





# Projects adding a new user

**Add new user to project** Close ✕

All users must be registered with the Planning Portal. You can invite non Planning Portal users but they will need to register before they can access this project.

If the user accepts your invitation they will appear as a project member

User email address \* Required

Permission level \* Required

Select permission ▾

Cancel **Confirm**

Add email address, select a permission and an invite will be sent

## View project members and manage permissions

**Ian Foster** Created 01/02/2022 Permission level: Project owner

**Description** [Edit project details](#)

Ian Foster

**Project applications** [Create new application](#)

Overview of applications connected to your projects.

1 Applications

This includes deleted applications until they've been permanently deleted

[View applications](#)

**Members** [Invite team member to project](#)

Give members of your team access to the project and set permission levels for them

**ian.j.foster@btinternet.com** ...

Invited: 01/02/2022  
Can create, edit & submit

**ian.j.foster@icloud.com** ...

Invited: 01/02/2022  
Can edit

[Return to projects](#)



PlanningPortal Applications Projects Help & Support My account ▾

Currently viewing  
**Planning Portal Projects**  
Your permissions: Project owner

Start new application +

# Projects and Application Declaration

- An Agent or Applicant registers on the Planning Portal, this name will populate the declaration
- An account holder can share an application on Projects
- Whoever submits that application their name will appear on the declaration

## Application declaration

To submit your planning application you must agree to the below declaration.

I/We hereby apply for Prior Approval: Development for electronic communications network as described in the questions answered, details provided, and the accompanying plans/drawings and additional information.

I/We confirm that, to the best of my/our knowledge, any facts stated are true and accurate and any opinions given are the genuine opinions of the person(s) giving them.

I/We also accept that, in accordance with the [Planning Portal's terms and conditions](#):

- Once submitted, this information will be made available to the Local Planning Authority and, once validated by them, be published as part of a public register and on the authority's website;
- Our system will automatically generate and send you emails in regard to the submission of this application.

I / We agree to the outlined declaration



# Projects on the Planning Portal

## FAQs

**Q-**How many Projects can you have per Account ?

**A-**You can only have one per Account but can be a member or multiple projects

**Q-** If a member of the project leaves and has their account deleted what happens to their applications that they have created ?

**A-**As long as their applications are in Projects they can still be worked on and submitted



# Planning Portal 2023 Roadmap







# Planning Portal – 2023 Roadmap



**Location Plan Integration**  
Polygon Capture



**New Connectors**  
JSON & GeoJSON



**Amendment Process Improvement**  
Upload “delta” not “full” Application



**Supporting Document Improvements**  
From User Feedback



2023



## **Planning Portal Downtime - Thursday 18:00 - 20:30**

Please see below for the fixes of interest:-

- 87388 – Fix for issue with long URLs in LPA additional information boxes removing the 'Create application' button in some browsers due to the way its displayed. Fix will wrap the URLs.

- 81286 – 'QS23\_Certain no of bedrooms' is accepting decimal numbers which is blocking submission so is being fixed to only allow whole numbers.

- 86962 – Correct the maximum character length for the following questions:-

QS\_31\_Materials (3000)

QS\_82\_W Certificate chooser (Listed Building) (35)

QS\_82\_E Certificate chooser (Listed Building) (35)



## Other forthcoming changes **Coming Soon**

- Prepay Applications
  - Ability to pay or nominate at any point of the process
- Bulk Payment
  - For companies that do weekly BACS and payment runs
  - One payment for multiple applications
- Apple Pay and Android Pay

### **Content updates to better inform users of:**

- Best option for site location selection (i.e. addresses for single buildings, grid references elsewhere)
- Limitations on when amendments can be made (i.e. not if an application is determined/withdrawn)



## Building Control **Coming Soon**

### **Re-platforming our Building Control service to bring it in line with the new Planning Portal**

- Single sign on
- Single account
- Start a Building Control application from an existing Planning submission
- Enhanced options for payment, collaboration, Local Authority configuration, and data transfer



Transforming planning and building control



we want your feedback

## Contact Us

If you're interested in learning more about how the Planning Portal can support you to reduce the number of applications you receive by email, then please get in touch.



### Ian Foster

Planning Portal

Email: [ian.foster@planningportal.co.uk](mailto:ian.foster@planningportal.co.uk)  
Phone: 0117 472 1525

*Thank you for your time...*

# What questions do you have?

## Ian Foster

Business Development Manager

M: 07785 518797

e: [ian.foster@planningportal.co.uk](mailto:ian.foster@planningportal.co.uk)